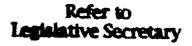
Office of the Speaker ANTONIO R. UNPINGCO
Date: 0-30-99
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Print Name: Charles
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OFFICE OF THE GOVERNOR GUAM

JUN 3 0 1999

The Honorable Antonio R. Unpingco Speaker I Mina'Bente Singko na Liheslaturan Guåhan Twenty-Fifth Guam Legislature Guam Legislature Temporary Building 155 Hesler Street Hagåtña, Guam 96910

OFFICE OF THE LEGISLATIVE SECRETARY	
ACCOUNTING ACCENT	
Received by Holans	
Time 10:49 am	
Date 7.1.99	

Dear Speaker Unpingeo:

Enclosed please find Substitute Bill No. 170 (COR), "AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM", which I have signed into law today as Public Law No. 25-55.

This legislation supports the necessary personnel, equipment, and system needed to properly operate a "911" emergency system. The legislation authorizes a surcharge, in an amount to be set by the Public Utilities Commission, which is to be collected by local exchange carriers and commercial mobile radio service providers.

The money collected is to be placed in a separate fund administered by the Department of Administration.

Recipients of life-line rates for lower income persons, as well as telecommunication services that are incapable of "911" access, are not subject to the surcharge.

Very truly yours,

Madeleine Z. Bordallo Maga'lahen

Acting Governor of Guam

Attachment: copy attached for signed bill or overridden bill original attached for vetoed bill

The Honorable Joanne M. S. Brown cc: Legislative Secretary

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

4.g. (* 1

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUAHAN

This is to certify that Substitute Bill No. 170 (COR), "AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM," was on the 15th day of June, 1999, duly and regularly passed.

- -	ANTONIO R. UNPINGCO Speaker
Attested: JOANNE M.S. BROWN Senator and Legislative Secretary	
This Act was received by I Maga'lahen Guahan this at 5.50 o'clock 9 M.	s 18 the day of, 1999,

APPROVED:

MADELEINE Z/ BORDALLO

Akto I Maga'lahen Guahan Acting Governor of Guam

Date: <u>6/30/99</u>

Public Law No. 25-55

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

1.2

Bill No. 170 (COR)

As substituted by the Committee on Transportation, Telecommunications and Micronesian Affairs.

Introduced by:

C. A. Leon Guerrero J. C. Salas <u>K. S. Moylan</u> F. B. Aguon, Jr. E. C. Bermudes A. C. Blaz J. M.S. Brown E. B. Calvo M. G. Camacho Mark Forbes L. F. Kasperbauer A. C. Lamorena, V V. C. Pangelinan S. A. Sanchez, II A. R. Unpingco

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

1 BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings. I Liheslaturan Guåhan finds that the
 existing "911" system is antiquated and insufficient for the Island's emergency

reporting needs, and that there is a need to establish a new, enhanced "911"
 system to better protect the health and safety of Island residents. *I Liheslaturan Guåhan* further finds that in order to fund the new, enhanced "911" system, a
 surcharge on Local Exchange Telephone Service and Commercial Mobile Radio
 Service should be established.

6 Section 2. Authorization to Establish Surcharge. (a) The Public 7 Utilities Commission ("Commission") shall establish and amend, as 8 required, a monthly surcharge to be known as the "911 Surcharge" to be paid 9 by Local Exchange Telephone and Commercial Mobile Radio Service 10 subscribers.

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(b) The Commission may establish different rates for residential, government and business subscribers.

13 (c) The "911 Surcharge" shall be established by the Commission at 14 a rate *not* to exceed One Dollar (\$1.00) per month per access line, up to a 15 maximum of twenty-five (25) access lines per account bill rendered for local 16 exchange telephone service, and at a rate *not* to exceed One Dollar (\$1.00) 17 per month per account number for commercial mobile radio service, up to 18 a maximum of twenty-five (25) account numbers per account bill rendered 19 per month.

(d) The purpose of the "911 Surcharge" is to fund the just and
reasonable expenses of operating and maintaining the "911" system, which
shall be the responsibility of the Guam Fire Department ("Department").
The Department shall petition the Commission, in accordance with
Commission rules, for the establishment of a "911 Surcharge," and for its
amendment from time to time; *however*, the Commission may on its own

initiative examine the adequacy of the surcharge at any time.

(e) It is the intent of *I Liheslaturan Guåhan* that the "911 Surcharge" authorized by this Chapter *not* necessarily provide the total funding required for establishing or providing the "911" service.

(f) In the event the surcharge is insufficient to cover the annual "911" system operating costs, as determined by the Commission, then the Commission shall immediately notify *I Liheslaturan Guåhan* of the shortfall, and the Department shall request an appropriation in its annual budget to cover any such shortfall.

(g) In exercising its responsibilities under this Act, the Commission shall have the powers and duties prescribed in its enabling legislation, Chapter 12 of Title 12 of the Guam Code Annotated.

(h) Surcharge revenues shall *not* be expended by the Department
for the procurement of supplies, equipment or services in excess of Five
Hundred Thousand Dollars (\$500,000.00), without the *prior* approval of the
Commission as to the prudence and reasonableness of the procurement.

17Section 3. Collection of "911 Surcharge." (a) Each Local18Exchange Carrier ("LEČ") and Commercial Mobile Radio Service ("CMRS")19provider shall collect the surcharge as established by the Commission, and20identify such as a separate line item on its invoice.

 (b) Each LEC or CMRS provider shall remit the amounts collected to the Department of Administration no later than forty-five (45) days *after* the end of the month in which the amount is collected.

(c) Each LEC or CMRS provider shall be authorized to deduct from such remittances its actual expenses incurred for collection services,

maintaining the PSAP database, and for reports and audits as may be
 required by the Commission; *provided*, such deductions are consistent with
 a Commission-approved budget for such expenses.

4 (d) The surcharges collected pursuant to this Section are *not* subject
5 to any tax, fee or assessment, nor are they considered revenue of the LEC or
6 CMRS provider.

(e) Each LEC or CMRS provider is authorized to deduct from its
"911" receipts, amounts necessary to cover the Commission's expenses in
conducting the regulatory activities required in this Act, to be billed by the
Commission on a *pro-rata* basis.

(f) For purposes of this Act, a "CMRS provider" means a provider
 of wireless cellular telephone service, or wireless personal communications
 service.

14 Section 4. Creation of Special Fund. There is hereby created, separate 15 and apart from all other funds of the government, the "Enhanced 911 Emergency 16 Reporting System Fund" ("Fund")" to be administered by the Department of Administration. The Fund is created to provide a source of funding for costs 17 associated with an enhanced "911" Emergency Reporting System. All the "911" 18 surcharges collected by each LEC and CMRS provider shall be paid into the Fund. 19 20 The money collected and interest earned shall be used by the Department solely for enhanced "911" equipment and system costs as described in this Act. 21

22 Section 5. Exemptions from Surcharge. Recipients of life-line rates 23 for local exchange telephone service, and telecommunication services that are 24 incapable of "911" access, including, but not limited to, interstate and 25 international interconnections, internet service providers data access trunks, paging trunks, inbound trunks for PBX service and leased circuits are exempted
 from the "911 Surcharge."

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Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting the surcharges shall *not* be responsible for uncollectible surcharges, and shall have no obligation to take any legal action to enforce collection of the surcharge. The LEC or CMRS provider shall provide quarterly to the Commission a list of the names, addresses and telephone numbers of any and all subscribers who have identified to the LEC or CMRS provider their refusal to pay the "911" fee.

Nothing in this Chapter shall be construed to prevent the government from
taking appropriate actions to collect such surcharges designated by the LEC or
CMRS provider as uncollectible.

Section 7. Definition of "911" Equipment and System. 13 (a) For purposes of this Act, "enhanced 911 equipment" means the equipment 14 15 dedicated to the operation of, or use in, the establishment, operation or 16 maintenance of an enhanced "911" system, including customer premises 17 equipment, automatic number identification, or automatic location identification controllers and display units, printers, recorders, software and 18 other essential communication equipment required by the system. 19

(b) "Enhanced 911 system" means a telephone system consisting of
network, database and enhanced "911" equipment that uses the single three
(3) digit number "911" for reporting a fire, police, medical or other
emergency situation, and that enables the users of a public telephone
system to reach a public safety answering point ("PSAP") to report
emergencies by dialing "911."

(c) *"Enhanced 911 database for wireline service"* means the subscriber name, address and number; and for wireless service means the subscriber name and number, and location consistent with the Federal Communications Commission Order Number 94-102.

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(d) An enhanced 911 system includes the personnel required to acquire, install, operate and maintain the system.

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(e) Each LEC and CMRS provider shall be responsible for establishing and maintaining an appropriate network to deliver "911" calls to the PSAP, and in maintaining the database for use in the PSAP.

10 Section 8. Yearly Reports. The Department shall prepare and submit to 11 I Maga'lahen Guåhan and to the Speaker of I Liheslaturan Guåhan a yearly 12 assessment report on the enhanced "911" system, to include the number and types of calls received; the number and types of emergencies in which emergency 13 14 personnel were dispatched; deficiencies, *if any*, in the system compared to other operations in the United States mainland; new system or equipment changes that 15 16 will be made or required in the future; and any other information that is useful in 17 evaluating the effectiveness of the "911"system.

Section 9. Confidentiality of Records. 18 Any record, recording or information, or portions thereof, obtained by a public agency, or a public safety 19 20 agency, for the purpose of providing services in an emergency, and which reveals 21 the name, address, telephone number or personal information about, or information which may identify any person requesting emergency service by 22 23 accessing an emergency telephone number "911" system, is confidential, except that such record or information may be disclosed to a public safety agency. The 24 25 exemption applies only to the name, address, telephone number or personal information about, or information which may identify any person requesting
 emergency services or reporting an emergency while such information is in the
 custody of the public agency or public safety agency providing emergency
 services.

5 A LEC or CMRS provider shall *not* be liable for damages to any person 6 resulting from or in connection with such LEC's or CMRS provider's provision of 7 lawful assistance to any law enforcement officer in connection with any lawful 8 investigation or other law enforcement activity by such law enforcement officer, 9 *unless* the LEC or CMRS provider acted in a wanton or willful manner.

10 Section 10. False "911" Calls. Whoever accesses the number 11 "911" for the purpose of making a false alarm, threat, complaint or reporting false 12 information which could result in the emergency response of any public safety 13 agency is guilty of a misdemeanor of the first degree.

14 Section 11. Violations of this Act. Any person or entity which 15 the Commission determines has violated any provision of this Act, or any 16 Commission order, shall be given proper notice and be allowed a reasonable opportunity to cure the violation. Thereafter, in the event of failure to cure, the 17 Commission may refer the violation to the Attorney General's Office for 18 19 prosecution. Any person or entity that, having the responsibility of complying 20 with this Act or a Commission order, fails to cure such violation shall be fined a civil penalty not to exceed Ten Thousand Dollars (\$10,000.00) per infraction. Any 21 22 such penalty shall be deposited into the Fund.

Section 12. Service Providers Shall Not Charge for "911" Calls.
Any telecommunications service that has the capability of reaching the PSAP by
voice communication, including, but not limited to, public and private pay

1 phones, shall *not* charge for any calls placed to the PSAP by dialing "911."

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2 Section 13. Public Education. The Department may use monies 3 from its budget to educate the public on the "911" system. Education may 4 include, but is not limited to, confirming with all residents their actual street 5 addresses. The Department may reimburse the monies used to educate the public 6 on the "911" system from the Fund.

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUAHAN

This is to certify that Substitute Bill No. 170 (COR), "AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM," was on the 15th day of June, 1999, duly and regularly passed.

NTONIO R. UNPINGCO Speaker Attested JOANNE M.S. BROW Senator and Legislative Secretary This Act was received by I Maga'lahen Guahan this 18th day of Ime , 1999, at 550 o'clock p.M. Assistant Staff Officer Maga'lahi's Office

APPROVED:

CARL T. C. GUTIERREZ I Maga'lahen Guahan

Date: _____

Public Law No.

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUAHAN

This is to certify that Substitute Bill No. 170 (COR), "AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM," was on the 15th day of June, 1999, duly and regularly passed.

Attested:	ANTONIO R. UNPING Speaker	CO
JOANNE M.S. BROWN Senator and Legislative Secretary		
This Act was received by <i>I Maga'lahen Guahan</i> th at o'clockM.	is day of	, 1999,
APPROVED:	Maga'lahi's Office	CEIVED 5
CARL T. C. GUTIERREZ I Maga'lahen Guahan	Office of the speaker ANTONIO R. JINPINGO Date:	TIGT IS
Date:	Print Name: Caurie	
Public Law No		

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. 170 (COR)

As substituted by the Committee on Transportation, Telecommunications and Micronesian Affairs.

Introduced by:

C. A. Leon Guerrero J. C. Salas <u>K. S. Moylan</u> F. B. Aguon, Jr. E. C. Bermudes A. C. Blaz J. M.S. Brown E. B. Calvo M. G. Camacho Mark Forbes L. F. Kasperbauer A. C. Lamorena, V V. C. Pangelinan S. A. Sanchez, II A. R. Unpingco

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

1 BE IT ENACTED BY THE PEOPLE OF GUAM:

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Section 1. Legislative Findings. I Liheslaturan Guåhan finds that the
existing "911" system is antiquated and insufficient for the Island's emergency

reporting needs, and that there is a need to establish a new, enhanced "911" 1 system to better protect the health and safety of Island residents. I Liheslaturan 2 Guåhan further finds that in order to fund the new, enhanced "911" system, a 3 4 surcharge on Local Exchange Telephone Service and Commercial Mobile Radio 5 Service should be established.

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Section 2. Authorization to Establish Surcharge. (a) The Public 7 Utilities Commission ("Commission") shall establish and amend, as 8 required, a monthly surcharge to be known as the "911 Surcharge" to be paid 9 by Local Exchange Telephone and Commercial Mobile Radio Service 10 subscribers.

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The Commission may establish different rates for residential, (b)government and business subscribers.

13 The "911 Surcharge" shall be established by the Commission at (c)14 a rate not to exceed One Dollar (\$1.00) per month per access line, up to a 15 maximum of twenty-five (25) access lines per account bill rendered for local 16 exchange telephone service, and at a rate *not* to exceed One Dollar (\$1.00) 17 per month per account number for commercial mobile radio service, up to a maximum of twenty-five (25) account numbers per account bill rendered 18 19 per month.

20 The purpose of the "911 Surcharge" is to fund the just and (d) 21 reasonable expenses of operating and maintaining the "911" system, which shall be the responsibility of the Guam Fire Department ("Department"). 22 23 The Department shall petition the Commission, in accordance with 24 Commission rules, for the establishment of a "911 Surcharge," and for its 25 amendment from time to time; however, the Commission may on its own

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initiative examine the adequacy of the surcharge at any time.

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(e) It is the intent of *I Liheslaturan Guåhan* that the "911 Surcharge" authorized by this Chapter *not* necessarily provide the total funding required for establishing or providing the "911" service.

(f) In the event the surcharge is insufficient to cover the annual "911" system operating costs, as determined by the Commission, then the Commission shall immediately notify *I Liheslaturan Guåhan* of the shortfall, and the Department shall request an appropriation in its annual budget to cover any such shortfall.

(g) In exercising its responsibilities under this Act, the Commission shall have the powers and duties prescribed in its enabling legislation, Chapter 12 of Title 12 of the Guam Code Annotated.

(h) Surcharge revenues shall *not* be expended by the Department
for the procurement of supplies, equipment or services in excess of Five
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(b) Each LEC or CMRS provider shall remit the amounts collected
to the Department of Administration no later than forty-five (45) days *after*the end of the month in which the amount is collected.

(c) Each LEC or CMRS provider shall be authorized to deduct from such remittances its actual expenses incurred for collection services,

maintaining the PSAP database, and for reports and audits as may be 1 required by the Commission; provided, such deductions are consistent with 2 a Commission-approved budget for such expenses. 3

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The surcharges collected pursuant to this Section are not subject (d)to any tax, fee or assessment, nor are they considered revenue of the LEC or 6 CMRS provider.

Each LEC or CMRS provider is authorized to deduct from its 7 (e) "911" receipts, amounts necessary to cover the Commission's expenses in 8 9 conducting the regulatory activities required in this Act, to be billed by the 10 Commission on a pro-rata basis.

11 (f)For purposes of this Act, a "CMRS provider" means a provider 12 of wireless cellular telephone service, or wireless personal communications 13 service.

14 Section 4. Creation of Special Fund. There is hereby created, separate 15 and apart from all other funds of the government, the "Enhanced 911 Emergency 16 Reporting System Fund" ("Fund")" to be administered by the Department of 17 Administration. The Fund is created to provide a source of funding for costs 18 associated with an enhanced "911" Emergency Reporting System. All the "911" 19 surcharges collected by each LEC and CMRS provider shall be paid into the Fund. 20 The money collected and interest earned shall be used by the Department solely 21 for enhanced "911" equipment and system costs as described in this Act.

22 Section 5. Exemptions from Surcharge. Recipients of life-line rates 23 for local exchange telephone service, and telecommunication services that are incapable of "911" access, including, but not limited to, interstate and 24 25 international interconnections, internet service providers data access trunks, paging trunks, inbound trunks for PBX service and leased circuits are exempted
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Nothing in this Chapter shall be construed to prevent the government from
taking appropriate actions to collect such surcharges designated by the LEC or
CMRS provider as uncollectible.

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(b) "Enhanced 911 system" means a telephone system consisting of
network, database and enhanced "911" equipment that uses the single three
(3) digit number "911" for reporting a fire, police, medical or other
emergency situation, and that enables the users of a public telephone
system to reach a public safety answering point ("PSAP") to report
emergencies by dialing "911."

(c) *"Enhanced 911 database for wireline service"* means the subscriber name, address and number; and for wireless service means the subscriber name and number, and location consistent with the Federal Communications Commission Order Number 94-102.

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(d) An enhanced 911 system includes the personnel required to acquire, install, operate and maintain the system.

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(e) Each LEC and CMRS provider shall be responsible for establishing and maintaining an appropriate network to deliver "911" calls to the PSAP, and in maintaining the database for use in the PSAP.

10 Section 8. Yearly Reports. The Department shall prepare and submit to I Maga'lahen Guåhan and to the Speaker of I Liheslaturan Guåhan a yearly 11 12 assessment report on the enhanced "911" system, to include the number and types 13 of calls received; the number and types of emergencies in which emergency 14 personnel were dispatched; deficiencies, if any, in the system compared to other 15 operations in the United States mainland; new system or equipment changes that 16 will be made or required in the future; and any other information that is useful in 17 evaluating the effectiveness of the "911"system.

18 Section 9. Confidentiality of Records. Any record, recording or 19 information, or portions thereof, obtained by a public agency, or a public safety 20 agency, for the purpose of providing services in an emergency, and which reveals 21 the name, address, telephone number or personal information about, or information which may identify any person requesting emergency service by 22 23 accessing an emergency telephone number "911" system, is confidential, except 24 that such record or information may be disclosed to a public safety agency. The exemption applies only to the name, address, telephone number or personal 25

information about, or information which may identify any person requesting
 emergency services or reporting an emergency while such information is in the
 custody of the public agency or public safety agency providing emergency
 services.

A LEC or CMRS provider shall *not* be liable for damages to any person resulting from or in connection with such LEC's or CMRS provider's provision of lawful assistance to any law enforcement officer in connection with any lawful investigation or other law enforcement activity by such law enforcement officer, *unless* the LEC or CMRS provider acted in a wanton or willful manner.

10 Section 10. False "911" Calls. Whoever accesses the number 11 "911" for the purpose of making a false alarm, threat, complaint or reporting false 12 information which could result in the emergency response of any public safety 13 agency is guilty of a misdemeanor of the first degree.

14 Section 11. Violations of this Act. Any person or entity which 15 the Commission determines has violated any provision of this Act, or any 16 Commission order, shall be given proper notice and be allowed a reasonable 17 opportunity to cure the violation. Thereafter, in the event of failure to cure, the 18 Commission may refer the violation to the Attorney General's Office for 19 prosecution. Any person or entity that, having the responsibility of complying 20 with this Act or a Commission order, fails to cure such violation shall be fined a 21 civil penalty not to exceed Ten Thousand Dollars (\$10,000.00) per infraction. Any 22 such penalty shall be deposited into the Fund.

Section 12. Service Providers Shall Not Charge for "911" Calls.
Any telecommunications service that has the capability of reaching the PSAP by
voice communication, including, but not limited to, public and private pay

1 phones, shall *not* charge for any calls placed to the PSAP by dialing "911."

2 Section 13. Public Education. The Department may use monies 3 from its budget to educate the public on the "911" system. Education may 4 include, but is not limited to, confirming with all residents their actual street 5 addresses. The Department may reimburse the monies used to educate the public 6 on the "911" system from the Fund.

I MINA' BENTE SINGKO NA LIHESLATURAN GUAHAN

1999 (FIRST) Regular Session

Date: 6/15/99

VOTING SHEET

SBIII No. 170 (COR)

Resolution No. _____ Question: _____

NAME	YEAS	NAYS	NOT VOTING <u>/</u> <u>ABSTAINED</u>	OUT DURING ROLL CALL	ABSENT ROLL CALL
AGUON, Frank B., Jr.					L
BERMUDES, Eulogio C.	\checkmark				
BLAZ, Anthony C. /	V				
BROWN , Joanne M.S.	V				
CALVO, Eduardo B.	\checkmark				
CAMACHO, Marcel G.	\checkmark				
FORBES, Mark					
KASPERBAUER, Lawrence F.					
LAMORENA, Alberto C., V					
LEON GUERRERO, Carlotta A.	\checkmark				
MOYLAN, Kaleo Scott					
PANGELINAN, Vicente C.					
SALAS, John C.					
SANCHEZ, Simon A., II					
UNPINGCO, Antonio R.	V				

TOTAL

_____ <u>____</u>

CERTIFIED TRUE AND CORRECT:

Clerk of the Legislature

* 3 Passes = No vote EA = Excused Absence MINA'BENTE SIN - 〃 NA LIHESLATURAN GUĂHAN Twenty-Fifth Guam Legislature



The Office of Senator Carlotta A. Leon Guerrero

Chairperson Committee on Transportation, Telecommunications and Micronesian Affairs 3rd Floor, Union Bank Building 194 Hernan Cortez Avenue Hagátha, Guam 96910 Phone - (671) **472-3416 / 18** Fax : (671) **477-1323** senclg@kuentos.guam.net

June 7, 1999

The Honorable Antonio R. Unpingco Speaker Mina'bente Singko na Liheslaturan Guahan 155 Hesler Street Hagåtña, Guam 96910

Dear Mr. Speaker,

The Committee on Transportation, Telecommunications and Micronesian Affairs, to which was referred Bill No. 170, "An act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and Commercial mobile radio service to fund an islandwide enhanced "911" emergency telephone system", has had the same under consideration and now wishes to report back with the recommendation To Pass.

The Committee votes are as follows:

To Pass	7
Not to Pass	_0
Abstain	<u>_()</u>
Inactive File	<u>0</u>

A copy of the Committee Report and all pertinent documents are attached for your information and file.

Sincerely,

CARLOTTA A. LEON GUERRERO Chairperson

attachments

<u>Committee on Transportation. Telecommunications and Micronesian Affairs</u> Mina Bente Singko Na Liheslaturan Guåhan

Voting Record

Bill No. 170, "An Act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an islandwide enhanced 911 emergency telephone system "

\cap	TO <u>PASS</u>	NOT TO <u>PASS</u>	<u>ABSTAIN</u>	INACTIVE <u>FILE</u>
Carlotta Q. Leon J. Carlotta A. LEON GUERRERO, Chair	Ň			
ANTONIO R. UNPINGCO, Ex-officio	<u> </u>			
ANTHONY C. BLAZ, Member				
JOANNE M.S. BROWN, Member	/			
EDUARDO B CALVO, Member	\checkmark			
MARK FORBES, Member				
ALBERTO A.C. LAMORENA V, Member	<u> </u>			
KALEO S/MOYLAN/Member				
vicente c-pargelinan, Member	\checkmark			
JOMN C. SALAS, Member				

SIMON A. SANCHEZ II, Member

COMMITTEE ON TRANSPORTATION, TELECOMMUNICATIONS AND MICRONESIAN AFFAIRS

I Mina'Bente Singko na Liheslaturan Guahan Twenty-fifth Guam Legislature 155 Hesler Street, Hagåtña, Guam 96910

COMMITTEE REPORT

ON

BILL NO. 170

"An act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an island-wide enhanced "911" emergency telephone service."

COMMITTEE MEMBERS

Chairman:Sen. Carlotta A. Leon GuerreroEx-Officio member:Speaker Antonio R. UnpingcoSen. Anthony C. BlazSen. Joanne M.S. BrownSen. Eduardo B. CalvoSen. Mark ForbesSen. Alberto A.C. Lamorena VSen. Kaleo S. MoylanSen. Vicente C. PangelinanSen. Simon A. Sanchez IISen. John C. Salas

PUBLIC HEARING SCHEDULE

The Committee on Transportation, Telecommunication and Micronesian Affairs conducted a Public Hearing on Tuesday, April 6, 1999 at 9:00 a.m. in the Public Hearing room of *I Liheslaturan Guahan* Temporary Building in Hagåtña.

Committee Members present:	Sen. Carlotta A. Leon Guerrero, Chair
	Sen. Eduardo B. Calvo
	Sen. Kaleo S. Moylan
	Sen. Joanne M.S. Brown
	Sen. Alberto C. Lamorena V
	Sen. Vicente C. Pangelinan
	Sen. John C. Salas

SUMMARY OF TESTIMONY

Mr. Tony P. Rabon, Assistant Fire Chief, Guam Fire Department testified in support of the bill saving the current 911 system has outlived its intended life span, and a new funding source would assure a well maintained service that the community deserves. Mr. Vincent P. Arriola, General Manager of the Guam Telephone Authority suggested the bill include funding for a public education campaign so GTA subscribers understand the 911 surcharge is not a billable service associated with their phone service. Mr. Joaquin S. Santos, Jr. testifying as a private citizen said the surcharge is necessary but that a cost study should be conducted before it is implemented. Mr. Santos testified that the Legislature should first determine how sophisticated the 911 system to be implemented should be. He said the extent of the required database will be a big part of the cost of the system. Mr. Robert F. Kelley, Jr., Special Assistant to the Governor, testified that the Administration has recognized that the government of Guam needs a well-managed and properly funded Emergency 911 telephone system, and that a 911 surcharge is a reasonable method of funding this vital function. He testified that the Department of Revenue and Taxation should be the agency designated to collect the surcharge and that the Guam Fire Department should be the Fund Administrator. He also said the Legislature is the appropriate body to determine the amount of the surcharge, and not the Public Utilities Commission.

COMMITTEE FINDINGS

The Committee finds that the existing 911 emergency telephone system is antiquated and needs to be replaced in order to protect the health and safety of island residents, and that a 911 surcharge on telecommunications customers is an appropriate and reasonable method of funding the operation of a 911 system.

COMMITTEE RECOMMENDATION

The Committee on Transportation, Telecommunications and Micronesian Affairs hereby reports out Bill No. 170 to *I Mina Bente Singko na Liheslaturan Guahan* with the recommendation **To Pass.**

subscribers.

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-AS FAI (c) The "911" surcharge shall be established by the Commission at a/rate not to exceed one dollar per month per access line up to a maximum of twenty five access lines per account bill rendered for local exchange telephone service, and at a rate not to exceed one dollar per month per account number for commercial mobile radio service up to a maximum of twenty five account numbers per account bill rendered per month.

(d) The purpose of the "911" surcharge is to fund the just and reasonable 8 expenses of operating and maintaining the "911" system, which shall be the 9 responsibility of the Guam Fire Department ("Department"). The Department shall 10 petition the Commission, in accordance with Commission rules, for the establishment 11 of a "911" surcharge and for its amendment from time to time; however, the 12 Commission may on its own initiative examine the adequacy of the surcharge at any 13 time. 14

(e) It is the intent of *I Liheslatura* that the "911" surcharge authorized by this 15 Chapter not necessarily provide the total funding required for establishing or providing 16 the "911" service. 17

(f) In the event the surcharge is insufficient to cover the annual "911" system 18 operating costs as determined by the Commission, then the Commission shall 19 immediately notify *I Liheslatura* of the shortfall, and the Department shall request an 20 21 appropriation in its annual budget to cover any such shortfall.

22 (g) In exercising its responsibilities under this Act, the Commission shall have the powers and duties prescribed in its enabling legislation (Chapter 12 of Title 12 of 23 the Guam Code Annotated). 24

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(h) Surcharge revenues shall not be expended by the Department for the

procurement of supplies, equipment or services in excess of five hundred thousand
 dollars (\$500,000.00) without the prior approval of the Commission as to the prudence
 and reasonableness of the procurement.

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Section 3. Collection of "911" Surcharge.

(a) Each Local Exchange Carrier ("LEC") and Commercial Mobile Radio
Service ("CMRS") provider shall collect the surcharge as established by the
Commission, and identify such as a separate line item on its invoice.

8 (b) Each LEC or CMRS provider shall remit the amounts collected to the 9 Department of Administration no later than forty five (45) days after the end of the 10 month in which the amount is collected.

(c) Each LEC or CMRS provider shall be authorized to deduct from such
 remittances its actual expenses incurred for collection services, maintaining the PSAP
 database, and for reports and audits as may be required by the Commission, provided
 such deductions are consistent with a Commission-approved budget for such expenses.

(d) The surcharges collected pursuant to this section are not subject to any tax,
 fee, or assessment, nor are they considered revenue of the LEC or CMRS provider.

(e) Each LEC or CMRS provider is authorized to deduct from its "911" receipts,
amounts necessary to cover the Commission's expenses in conducting the regulatory
activities required in this Act, to be billed by the Commission on a pro-rata basis.

(f) For purposes of this Act, a CMRS provider means a provider of wireless
 cellular telephone service or wireless personal communications service.

Section 4. Creation of Special Fund. There is hereby created, separate and apart from all other funds of the government, the "Enhanced "911" Emergency *Reporting System Fund ("Fund")*" to be administered by the Department of Administration. The Fund is created to provide a source of funding for costs associated

with an Enhanced "911" Emergency Reporting System. All the "911" surcharges 1 collected by each LEC and CMRS provider shall be paid into the Fund. The money 2 collected and interest earned shall be used by the Department solely for enhanced 3 "911" equipment and system costs as described in this Act. 4

Section 5. Exemptions from surcharge. Recipients of Life-line rates for local 5 exchange telephone service, and telecommunication services that are incapable of 6 "911" access, including but not limited to, interstate and international interconnections, 7 Internet Service Providers data access trunks, paging trunks, inbound trunks for PBX 8 service and leased circuits are exempted from the "911" surcharge. 9

Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting 10 the surcharges shall not be responsible for uncollectible surcharges, and shall have no 11 obligation to take any legal action to enforce collection of the surcharge. The LEC or 12 CMRS provider shall provide quarterly to the Commission a list of the names, 13 addresses, and telephone numbers of any and all subscribers who have identified to the 14 LEC or CMRS provider their refusal to pay the "911" fee. Nothing in this chapter shall 15 be construed to prevent the government from taking appropriate actions to collect such 16 surcharges designated by the LEC or CMRS provider as uncollectible. 17

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Section 7. Definition of "911" Equipment and System.

(a) For purposes of this Act, enhanced "911" equipment means the equipment 19 dedicated to the operation of, or use in, the establishment, operation, or maintenance 20 of an enhanced "911" system, including customer premises equipment, automatic 21 number identification or automatic location identification controllers and display units, 22 printers, recorders, software, and other essential communication equipment required 23 by the system. 24

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(b) Enhanced "911" system means a telephone system consisting of network,

database, and enhanced "911" equipment that uses the single three digit number 911 1 for reporting a fire, police, medical, or other emergency situation, and that enables the 2 users of a public telephone system to reach a public safety answering point ("PSAP") 3 to report emergencies by dialing "911". 4

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(c) Enhanced "911" database for wireline service means the subscriber name, 5 address, and number; and for wireless service means the subscriber name and number, 6 and location consistent with the Federal Communications Commission Order Number 7 94-102. 8

- (d) An enhanced "911" system includes the personnel required to acquire. 9 install, operate and maintain the system. 10
- (e) Each LEC and CMRS provider shall be responsible for establishing and 11 maintaining an appropriate network to deliver "911" calls to the PSAP, and in 12 maintaining the database for use in the PSAP. 13
- Section 8. Yearly Reports. The Department shall prepare and submit to I 14 Magalahi and to the Speaker of I Liheslatura a yearly assessment report on the 15 enhanced "911" system to include the number and types of calls received, the number 16 and types of emergencies in which emergency personnel were dispatched, deficiencies, 17 if any, in the system compared to other operations in the United States mainland, new 18 system or equipment changes that will be made or required in the future, and any other 19 information that is useful in evaluating the effectiveness of the "911"system. 20

Section 9. Confidentiality of Records. Any record, recording, or information, 21 or portions thereof, obtained by a public agency or a public safety agency for the 22 purpose of providing services in an emergency and which reveals the name, address, 23 telephone number, or personal information about, or information which may identify 24 any person requesting emergency service by accessing an emergency telephone number 25

"911" system is confidential, except that such record or information may be disclosed 1 to a public safety agency. The exemption applies only to the name, address, telephone 2 number or personal information about, or information which may identify any person 3 requesting emergency services or reporting an emergency while such information is in 4 the custody of the public agency or public safety agency providing emergency services. 5 A LEC or CMRS provider shall not be liable for damages to any person resulting from 6 or in connection with such LEC's or CMRS provider's provision of lawful assistance 7 to any law enforcement officer in connection with any lawful investigation or other law 8 enforcement activity by such law enforcement officer unless the LEC or CMRS 9 provider acted in a wanton or willful manner. 10

11 Section 10. False "911" Calls. Whoever accesses the number "911" for the 12 purpose of making a false alarm, threat, complaint or reporting false information which 13 could result in the emergency response of any public safety agency is guilty of a 14 misdemeanor of the first degree.

Section 11. Violations of this Act. Any person or entity which the Commission 15 determines has violated any provision of this Act or any Commission order, shall be 16 17 given proper notice and be allowed a reasonable opportunity to cure the violation. Thereafter, in the event of failure to cure, the Commission may refer the violation to the 18 Attorney General's Office for prosecution. Any person or entity that, having the 19 responsibility of complying with this Act or a Commission order, fails to cure such 20 violation, shall be fined a civil penalty not to exceed Ten-thousand dollars (\$10,000.00) 21 22 per infraction. Any such penalty shall be deposited into the Fund.

23 Section 12. Service Providers shall not charge for "911" Calls. Any 24 telecommunications service that has the capability of reaching the PSAP by voice 25 communication, including but not limited to public and private pay phones, shall not 1 charge for any calls placed to the PSAP by dialing "911".

Section 13. Public Education. The Department may use monies from its budget to educate the public on the "911" system. Education may include, but is not limited to, confirming with all residents their actual street addresses. The Department may reimburse the monies used to educate the public on the "911" system from the Fund.

I MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN

FLOOR AMENDMENTS/CHANGES Bill No. SAN: 1457 **Senator Proposing Amendment** (Below for Senator to complete) Please describe proposed amendment, including where change to occur: Amment Section (c) the 2, after the word "a", insert the _____ (Below only for clerk of Legislature's use and processing)) 14 .1999 Date 61 Floor Amendment No. _____ of a total of _____ changes on above Bill. Votes For Amendment: _____ Votes Against Amendment: _____ AMENDMENT PASSED: _____ Amendment Failed: Amendment Withdrawn: APPROVED AS TO FORM PASSED AUTHOR OF AMENDMENT Concur (initial) Clerk of Legislature Speaker

____Ass't. Amend. Clerk ____Engrossment Staff

not entertain

I MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN

FLOOR AMENDMENTS/CHANGES Bill No. 70 SANCHEI **Senator Proposing Amendment** (Below for Senator to complete) Please describe proposed amendment, including where change to occur: $C_n frage Z$ Delete sections e) + f) The & Commission may adjust the and por fur - he Athe nin 121 hon C after two years of unactivent upon justification presitionly the GIT and ofter through never of the advances of the D as allowed to the PMC in their provers + that is precented i (Chapter 12 of Fully 12 of GCA (Below only for clerk of Legislature's use and processing)) Date _____, 1999 Floor Amendment No. ______ of a total of _____ changes on above Bill. Votes For Amendment: _____ Votes Against Amendment: _____ AMENDMENT PASSED: Amendment Failed: _____ Amendment Withdrawn: APPROVED AS TO FORM PASSED

AUTHOR OF AMENDMENT

Concur (initial)

Clerk of Legislature

Speaker

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Introduced by:

GUÅH. C.A. Leon Guer J. C. Salas K.S. Moylan 🗃

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

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BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative findings. *I Liheslatura* finds that the existing "911" system is antiquated and insufficient for the island's emergency reporting needs, and that there is a need to establish a new Enhanced "911" system to better protect the health and safety of island residents. *I Liheslatura* further finds that in order to fund the new enhanced "911" system, a surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service should be established.

8 Section 2. Authorization to establish surcharge. The Public Utilities 9 Commission ("Commission") shall establish and amend, as required, a monthly 10 surcharge to be known as the "911" surcharge to be paid by Local Exchange Telephone 11 and Commercial Mobile Radio Service subscribers. The Commission may establish 12 different rates for residential and business subscribers. The "911" surcharge shall be 13 established by the Commission at a rate not to exceed one dollar per month per access

line up to a maximum of twenty five access lines per account bill rendered for local 1 exchange telephone service, and at a rate not to exceed one dollar per month per 2 account number for commercial mobile radio service. The purpose of the "911" 3 surcharge is to fund the just and reasonable expenses of operating and maintaining the 4 "911" system, which shall be the responsibility of the Guam Fire Department 5 ("Department"). The Department shall petition the Commission, in accordance with 6 Commission rules, for the establishment of a "911" surcharge and for its amendment 7 , from time to time; however, the Commission may on its own initiative examine the 8 adequacy of the surcharge at any time. The Commission shall immediately notify I 9 Liheslatura in the event there is a shortfall between the annual "911" system costs of 10 service, as determined by the Commission, and the projected "911" surcharge revenues. 11 Each Local Exchange Carrier ("LEC") and Commercial Mobile Radio Service 12 ("CMRS") provider shall be responsible for establishing and maintaining an 13 appropriate network to deliver "911" calls to the public safety answering point 14 ("PSAP") and in maintaining the database for the name, address, and location of each 15 telephone for use in the PSAP. Each LEC and CMRS provider shall collect and remit 16 the surcharge to the Department of Administration in accordance with section 5 below. 17 In exercising its responsibilities under this Act, the Commission shall have the powers 18 19 and duties prescribed in its enabling legislation (Chapter 12 of Title 12 of the Guam Code Annotated). Surcharge revenues shall not be expended by the Department for the 20 procurement of supplies, equipment or services in excess of Five Hundred thousand 21 (\$500,000.00) without the prior approval of the Commission as to the prudence and 22 reasonableness of the procurement. The Commission shall require that each LEC or 23 CMRS provider imposing a surcharge identify such as a separate line item on its 24 invoice. Recipients of Life-line rates for local exchange telephone service are 25

exempted from the "911" surcharge. For purposes of this Act, a CMRS provider
 means a provider of wireless cellular telephone service or wireless personal
 communications service.

Section 3. Creation of Special Fund. There is hereby created, separate and 4 apart from all other funds of the government, the "Enhanced "911" Emergency 5 Reporting System Fund ("Fund")" to be administered by the Department of 6 Administration. The Fund is created to provide a source of funding for costs associated 7 with an Enhanced "911" Emergency Reporting System. All the "911" surcharges 8 collected by each LEC and CMRS provider shall be paid into the Fund. The money 9 collected and interest earned shall be used by the Guam Fire Department solely for 10 enhanced "911" equipment and system costs as described in Section 4. 11

Section 4. Definition of "911" Equipment and System. It is the intent of I 12 Liheslatura that the "911" surcharge authorized by this Chapter not necessarily provide 13 the total funding required for establishing or providing the "911" service. In the event 14 the surcharge, as established by the Commission, is insufficient to cover the annual 15 "911" system operating costs as determined by the Commission, then the Guam Fire 16 17 Department shall request an appropriation in its annual budget to cover any such shortfall. For purposes of this Act, enhanced "911" equipment means the equipment 18 dedicated to the operation of, or use in, the establishment, operation, or maintenance 19 of an enhanced "911" system, including customer premises equipment, automatic 20 number identification or automatic location identification controllers and display units, 21 printers, recorders, software, and other essential communication equipment required 22 by the system. Enhanced "911" system means a telephone system consisting of 23 network, database, and enhanced "911" equipment that uses the single three digit 24 number 911 for reporting a fire, police, medical, or other emergency situation, and that 25

Draft: 3/25/99

enables the users of a public telephone system to reach a PSAP to report emergencies 1 by dialing "911". An enhanced "911" system includes the personnel required to 2 acquire, install, operate and maintain the system. 3

Section 5. Collection of "911" Surcharge. Each LEC or CMRS provider 4 collecting such surcharge shall remit to the Department of Administration the amounts 5 collected no later than forty five (45) days after the end of the month in which the 6 amount is collected. Each LEC or CMRS provider shall be authorized to deduct from 7 such remittances its actual expenses incurred for collection services, maintaining the 8 PSAP database, and for reports as may be required by the Commission, provided such 9 deductions are consistent with a Commission-approved budget for such expenses. In 10 addition, each LEC or CMRS provider is authorized to deduct from its "911" receipts, 11 amounts necessary to cover the Commission's expenses in conducting the regulatory 12 activities required in this Act, to be billed by the Commission on a pro-rata basis. 13

Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting 14 such surcharges shall not be responsible for uncollectible surcharges. The LEC or 15 CMRS provider shall provide quarterly to the Commission a list of the names, 16 addresses, and telephone numbers of any and all subscribers who have identified to the 17 LEC or CMRS provider their refusal to pay the "911" fee. Nothing in this chapter shall 18 be construed to prevent the government from taking appropriate actions to collect such 19 surcharges designated by the LEC or CMRS provider as uncollectible. 20

Section 7. Yearly Reports. The Department shall prepare and submit to I 21 Magalahi and to the Speaker of I Liheslatura a yearly assessment report on the 22 enhanced "911" system to include the number and types of calls received, the number 23 and types of emergencies in which emergency personnel were dispatched, deficiencies, 24 if any, in the system compared to other operations in the United States mainland, new 25

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system or equipment changes that will be made or required in the future, and any other information that is useful in evaluating the effectiveness of the "911"system.

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Section 8. Confidentiality of records. Any record, recording, or information, 3 or portions thereof, obtained by a public agency or a public safety agency for the 4 purpose of providing services in an emergency and which reveals the name, address, 5 telephone number, or personal information about, or information which may identify 6 any person requesting emergency service by accessing an emergency telephone number 7 "911" system is confidential, except that such record or information may be disclosed 8 to a public safety agency. The exemption applies only to the name, address, telephone 9 number or personal information about, or information which may identify any person 10 requesting emergency services or reporting an emergency while such information is in 11 the custody of the public agency or public safety agency providing emergency services. 12 A LEC or CMRS provider shall not be liable for damages to any person resulting from 13 or in connection with such LEC's or CMRS provider's provision of lawful assistance 14 to any investigative or law enforcement officer in connection with any lawful 15 investigation or other law enforcement activity by such law enforcement officer unless 16 the LEC or CMRS provider acted in a wanton or willful manner. 17

Section 9. False "911" calls. Whoever accesses the number "911" for the 18 purpose of making a false alarm, threat, complaint or reporting false information which 19 could result in the emergency response of any public safety agency is guilty of a 20 misdemeanor of the first degree. 21

Section 10. Violations of this Act. Any person or entity which the Commission 22 determines has violated any provision of this Act or any Commission order, shall be 23 allowed a reasonable opportunity to cure the violation. Thereafter, in the event of 24 failure to cure, the Commission may refer the violation to the Attorney General's Office 25

Draft: 3/25/99

for prosecution. Any person or entity that, having the responsibility of complying with
this Act or a Commission order, fails to cure such violation, shall be fined a civil
penalty not to exceed Ten-thousand dollars (\$10,000.00) per infraction. Any such
penalty shall be deposited into the Fund.

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Guam Telephone Authority Aturidåt Tilifon Guåhan

Post Office Box 9008 • Tamuning, Guam 96931 • Telephone: (671) 646-1427/5527 • Fax: (671) 649-GTA1(4821) 624 North Marine Drive, Tamuning, Guam 96911 April 6, 1999

Senator Carlotta A. Leon Guerrero Chairperson, Committee on Transportation, Telecommunications & Micronesian Affairs Twenty-fifth Guam Legislature 3rd Floor, Union Bank Building 194 Hernan Cortez Avenue Hagatna, Guam 96910

Håfa Adai Senator Leon Guerrero and committee members.

This is in response to your proposed Bill No. 170 to establish funding for the enhanced 911 services. First, I would like to take this time to thank you and your staff for the opportunity to discuss this proposed bill with my staff as well as representatives from the Guam Fire Department, Guam Memorial Hospital and the Public Utilities Commission.

I understand the initial funding for the 911 system rests with a grant from FEMA and that matching funds would come from the Guam Fire Department. Further, I understand that the initial budget for the entire system, personnel, and other ancillary charges comes close to or about \$3.0 million. The proposed surcharge would only address annual operating costs.

If GTA were to collect the surcharge, GTA subscribers must understand that this is not a billable service associated with their phone service. Because of this, I believe funding would be needed to notify and educate the public on the surcharge. I would suggest that the bill either come with an appropriation for public education



costs or that the Guam Fire Department fund these expenses within their approved operating budget.

We agree with Section 5 that authorizes GTA to deduct first our actual expenses for billing, collecting, and maintaining the PSAP database as determined by a PUC approved budget. This off-set of our administrative costs from the monthly remittance to the fund is fair and reasonable. If another agency such as the Department of Revenue & Taxation is designated as the collector of the surcharge, we would appreciate some provision mandating that as a service provider, GTA receive full and fair payment first.

Additionally, the proposed bill calls for the surcharge to be charged to landline subscribers as well as cellular subscribers. As you know, GTA offers both services. It is our understanding that if a customer has landline service as well as cellular service, that person shall be charged for each number. Further, it is our understanding that subscribers of any other wireless provider of phone service such as Guarn Cell would be responsible to pay for the surcharge for their services.

For the committee's information, GTA currently services over 45,300 residential lines and 32,700 business lines.

With regard to auditing the remittances, if GTA would be collecting the proposed surcharge and have direct involvement in the remittances to the fund, who will perform the annual audit as well as pay for the audit? I have two suggestions that you may want to consider. One, GTA will include the audit activity in our annual audit and reduce one month's remittance by that cost, or two, an independent auditor be summoned with the expense borne by the Guam Fire Department. Also, it is our

understanding that the bill only requires to remit what has been collected. We are not responsible for the uncollectible surcharges.

I believe this covers the concerns GTA would like resolved prior to passage of the bill. Again, I would like to thank you, your Committee, and your staff for the opportunity to respond to your proposed legislation.

Should you wish to discuss this issue further, I am available at your convenience.

Senseramente,

VINCENT P. ARRÍOLA General Manager

STATEMENT OF JOAQUIN S. SANTOS, JR 157 Mama Sandy Street Nimitz Hill, Piti, Guam Tel: (671) 472 5280.

Reference to BILL NO. 170: AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE, ON LOCAL EXCHANGE TELEPHONE SERVICE, AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM

My name is Joaquin Santos, Jr. and I am here to testify against the enactment of Bill No. 170 at this time. At the onset, I am not opposed to the implementation of a "911" surcharge. I am convinced it is necessary however, I believe that a cost study must first be presented to this body before any bill is introduced in the assessment of an appropriate surcharge to rate payers for the operation and maintenance of the Enhanced 911 (E911) system. The two components in the study should include the Public Safety Answering Point (PSAP) requirement and the requisite information that should be contained in the customer data base (CDR). To arbitrarily direct that the Public Utilities Commission shall establish 911 surcharge not to exceed one dollar per month may be too premature. There are questions that must be answered such as HOW sophisticated a 911 system should be implemented, WHO is best qualified to operate, maintain and support the system, WHAT percentage of the surcharge revenue should be reimbursed the Local Exchange Telephone Service and Commercial Mobile Radio Service providers for the operation and maintenance of the customer data base. The authors of this bill have already concluded that the existing 911 is antiquated and insufficient for the island. If we are to separate this statement into two parts, the Public Safety Answering Point and the customer data base, I would agree.

On the wire line (LEC) provider side, Guam Telephone Authority currently maintains the customer data base (CDR) which feeds information to the PSAP. The CDR contains bare essential information reflecting subscriber name, telephone number, and address. There are perhaps software/hardware upgrades that GTA failed to procure as part of the upgrade of the E911 CDR. Similar information could be provided on the wireless side (CMRS). The proposed Bill 170 somewhat defines the E911. It is not too clear whether this definition applies to the existing E911 system, or the E911 system that we want. If this is the E-911 Stated Requirement, then we know that the information feed surcharge of not more than one dollar per month may be adequate. This body must determine HOW sophisticated a 911 system should be implemented, and not merely providing only the ANI, customer address, PSAP and display units. In the ANI component of the CDR, should additional information of those members of the household requiring medical assistance be included, such as those with heart condition using pace makers or those who are dependent on oxygen? Mapping of the geographical area of the caller which identifies street names, house numbers, landmark sites are critical in directing the emergency response vehicle(s) to the site. How reliable is the map location which outline street names and house numbers? Are the emergency response teams geographically designated and established on this island to have the nearest unit respond to the emergency 911 call? Global Positioning System (GPS) is also important in tracking the location of emergency vehicle(s). Sensors and detectors in cell sites must be able to fix the exact location of mobile subscribers dialing 911 for emergency and must continue to follow the caller's location as they roam from one cell site to another. If we want the E911 to be upgraded to this level of sophistication, then one dollar surcharge is inadequate per subscriber line.

The bill proposes that the Guam Fire Department shall have the responsibility of the 911 system. The Pacific Daily News article of April 3 also stated that the Fire Department will hire twenty full time employees. These twenty employees will be manning five PSAP positions on a twenty four hour coverage. The PSAP can be under the Fire Department but I believe it should be created, tasked and assigned a mission of providing and supporting emergency services only. The individual in charge of the PSAP should have the responsibility and accountability for determining the number of PSAP operators required,

all requisite training, and should be the individual identifying, determining and generating requirements for system upgrades.

The LEC or CMRS provider is to use discretion in deducting cost for the collection of customer data base information, purging, upgrade and maintenance of the CDR. Unless there is a cost study that actually determines the actual cost plus a profitable margin for the maintenance and operation of the CDR, it is difficult to determine how much of the dollar amount collected should be kept by the LEC or CMRS. Should it be 10% or 60% of every surcharge dollar collected? The allowance for local service competition as a direct result of the Telecommunications Act of 1996, must be an open reminder that the maintenance and operation of the CDR to feed the PSAP reliable information shouldn't be free. There is cost associated and borne by the LEC and CMRS provider for this service, and every LEC and CMRS provider must be able to recover their cost. This cost should be imbedded and be part of the 911 surcharge.

This committee should determine the E911 requirement, the cost associated with the operation and maintenance of the CDR and the PSAP positions. You owe it to the people of Guam to create an efficient and reliable 911 emergency service provider funded through the application of a 911 surcharge paid by the rate payers that is reasonable and just.

TESTIMONY ON BILL 170 BY TONY P. RABON Assistant Fire Chief, Guam Fire Department

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To the Committee on Transportation, Telecommunications, and Micronesian Affairs Mina' Bente Singko na Liheslaturan Guahan Hafa Adai yan Saluda para hamyo todos:

Madam Chair, distinguished members of the Committee on Transportation, Telecommunications, and Micronesian Affairs:

I am Assistant Fire Chief Tony P. Rabon, currently the Chief of the Emergency 911/Communications Bureau of the Guam Fire Department.

I am here on behalf of the Guam Fire Department to testify in favor of the intent of Bill 170 to establish a surcharge on Local Exchange Carriers (LEC) and Commercial Mobile Radio Service (CMRS) to fund an islandwide Enhanced 911 Emergency Telephone System.

The island is currently being covered with, as you well know, a 911 system that has outlived its intended life span. It is antiquated and not cost effective to upgrade.

This needed funding source would certainly assure a well maintained and equipped enhanced 911 service that our community deserves.

We see the introduction of this bill as a positive and proactive approach to finally addressing our 911 dilemma.

We have provided this committee with the Fire Department's E-911/Communications Bureau Executive Summary Report detailing our future course of action for the next three years should the necessary funding become available. We intend to fulfill our commitment in

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upgrading the quality and standard of service should all these efforts by the Legislature, and the Administration become a reality.

In closing, there may still be some technical adjustments necessary in the language of this bill to address the appropriate administering department of the 911 surcharge, as well as defining who shall be the rate setter and the specific rates to be assessed, notwithstanding, the Guam Fire Department supports the intent of this direly needed legislation.

Thank-you for the opportunity presented to the Guam Fire Department in expressing its testimony on Bill 170.

Si Yu'os Ma'ase'.

Testimony of: Robert F. Kelley, Jr.

Office of the Governor

Presented to: Committee on Transportation, Telecommunications and Micronesian Affairs

Hearing on Bill 170

An Act to Authorize the Public Utilities Commission to Establish a Surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service to Fund an Island-Wide Enhanced "911" Emergency Telephone System

Good morning Chairwomen Leon Guerrero and Members of the Committee:

I am Robert F. Kelley, Jr. I am a Special Assistant to the Governor. My area of responsibility includes Telecommunications issues.

This administration has recognized that the Government of Guam needs a well-managed and properly funded Emergency 911 Telephone System. This service is absolutely necessary to provide access to emergency public safety services to the people of Guam. The 911 service has saved lives and has resulted in an improved criminal justice system.

Communities throughout America have dealt with the issue of how to fund this essential service. Many communities have determined that it should be funded through a surcharge or "special tax" designated specifically for 911 services. A 911 surcharge is a reasonable method for funding this vital function Guam.

I have a concern about the role of the Public Utilities Commission (PUC) in the assessment of this surcharge. Under section 252 of the Telecommunications Act, the role of the PUC is to provide regulations that will enhance competition and not continue in the traditional role as a rate regulator. In the proposed bill, you are asking the PUC to expand its role as a rate setter and oversee the collection of a surcharge.

I recommend that the Legislature establish a 911 operations fund. This fund should receive its funding from a competitively neutral surcharge assessed on all users of Guam telecommunications services capable of accessing 911 service. The Department of Revenue and Taxation should be the agency designated to collect this surcharge the Guam Fire Department should be designated the Fund Administrator. The Guam Legislature is the appropriate body to determine the amount of the surcharge based upon an approved budget and any general fund subsidies for the fund. It is not only an improper role for the PUC to oversee the surcharge in light of the current roles being defined for them but is also a function that they are not staffed to assume. The Department of Revenue and Taxation is staffed to collect this surcharge and it currently is the government agency with this function.

It is important that the fund be adequate to cover the personal costs, all telephone charges required for supporting the service, all maintenance for the 911 system, and an adequate reserve fund for system improvement.

It is also important that a 911 fund be competitively neutral. This is the only requirement addressed by the Telecommunications Act. You should not set a different rate for wireline versus non-wireline or new local carriers versus the incumbent carriers. This surcharge should be also be explicit and simple to administer by the telecommunications carriers acting on behalf of the government to collect the funds.

It is important that the act specifically exempt certain telecommunications services that would not function with the 911 service. The exempted services should include interstate and international interconnections, Internet Service Provider's data access trunks, paging trunks, inbound trunks for PBX's, leased circuits and other telecommunications services incapable of 911 access. The Lifeline exemption is important and is adequate as proposed.

I would recommend that the Guam Legislature also consider adding provisions to the act requiring 911 access without charge from all services, including wireline and wireless as well as all payphones on Guam. In addition, the 911 access must be available from all telephone systems on Guam capable of making outgoing calls.

The legislature may want to also provide a sanction for misuse of the 911 system that false short of the acts specified in Section 9 of the Bill. This sanction could be enforced against parties that misuse the 911 system but fall short of the thresholds specified on Section 9. MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN



Kumitean Areklamento, Refotman Gubetnamento Siha, Inetnon di Nuebu, yan Asunton Fidirat

Senadot Mark Forbes, Gehilu Kabisiyon Mayurat

APR 0 5 1999

MEMORANDUM

TO: Chairperson Committee on Transportation, Telecommunications, and Micronesian Affairs

FROM: Chairmanki Committee on Rules, Government Reform, Reorganization and Federal Affairs

SUBJECT: Principal Referral – Bill No. 170

The above bill is referred to your Committee as the Principal Committee. In accordance with Section 6.04.05. of the Standing Rules, your Committee "shall be the Committee to perform the public hearing and have the authority to amend or substitute the bill, as well as report the bill out to the Body." It is recommended that you schedule a public hearing at your earliest convenience.

Thank you for your attention to this matter.

MARK FORBES

Attachment

19



MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN TWENTY-FIFTH GUAM LEGISLATURE 155 Hesler Street, Hagåtña, Guam 96910

June 14, 1999 (DATE)

Memorandum

To: Senator <u>Carlotta A. Leon Guerrero</u>

From: Clerk of the Legislature

Subject: Report on Bill No. 170 (cor)

Pursuant to §7.04 of Rule VII of the 25th Standing Rules, transmitted herewith is a copy of the Committee Report on Bill No.<u>170 (cor)</u>, for which you are the prime sponsor.

Should you have any questions or need further information, please call the undersigned at 472-3464/5.

Attachment

MINA' BENTE SINGK Twenty-Fifth Guam Legislature



The Office of Senator Carlotta A. Leon Guerrero Chairperson Committee on Transportation, Telecommunications and Micronesian Affairs 3rd Floor, Union Bank Building 194 Heman Cortez Avenue Hagătña, Guam 96910 Phone : (671) **472-3416 / 18** Fax : (671) **477-1323** senclg@kuentos.guam.net

June 7, 1999

The Honorable Antonio R. Unpingco Speaker Mina'bente Singko na Liheslaturan Guahan 155 Hesler Street Hagåtña, Guam 96910

Dear Mr. Speaker,

The Committee on Transportation, Telecommunications and Micronesian Affairs, to which was referred Bill No. 170, "An act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and Commercial mobile radio service to fund an islandwide enhanced "911" emergency telephone system", has had the same under consideration and now wishes to report back with the recommendation To Pass.

The Committee votes are as follows:

To Pass	_7
Not to Pass	<u>Ò</u>
Abstain	Ō
Inactive File	_0_

A copy of the Committee Report and all pertinent documents are attached for your information and file.

Sincerely,

arolla

CARLOTTA A. LEON GUERRERO Chairperson

attachments

Voting Record

Bill No. 170, "An Act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an islandwide enhanced 911 emergency telephone system "

\wedge \sim \circ \cdot	TO <u>PASS</u>	NOT TO <u>PASS</u>	<u>ABSTAIN</u>	INACTIVE <u>FILE</u>
CARLOTTA A. LEON GUERRERO, Chair	<u> </u>		<u></u>	
ANTONIO R. UNPINGCO, Ex-officio				
ANTHONY C. BLAZ, Member				
JOANNE M.S. BROWN, Member	_/			
EDUARDO B CALVO, Member	\checkmark			
MARK FORBES, Member				
ALBERTO A.C. LAMORENA V, Member	7			
KALEO S/MOYLAN/Member	<u> </u>			
vicente c. pangelinan, Member	\checkmark			
JOHN C. SALAS, Member	V			
\mathcal{O}				

SIMON A. SANCHEZ II, Member

COMMITTEE ON TRANSPORTATION, TELECOMMUNICATIONS AND MICRONESIAN AFFAIRS

I Mina'Bente Singko na Liheslaturan Guahan Twenty-fifth Guam Legislature 155 Hesler Street, Hagåtña, Guam 96910

COMMITTEE REPORT

ON

BILL NO. 170

"An act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an island-wide enhanced "911" emergency telephone service."

COMMITTEE MEMBERS

Chairman:Sen. Carlotta A. Leon GuerreroEx-Officio member:Speaker Antonio R. UnpingcoSen. Anthony C. BlazSen. Joanne M.S. BrownSen. Eduardo B. CalvoSen. Mark ForbesSen. Alberto A.C. Lamorena VSen. Kaleo S. MoylanSen. Vicente C. PangelinanSen. Simon A. Sanchez IISen. John C. Salas

PUBLIC HEARING SCHEDULE

The Committee on Transportation, Telecommunication and Micronesian Affairs conducted a Public Hearing on Tuesday, April 6, 1999 at 9:00 a.m. in the Public Hearing room of *I Liheslaturan Guahan* Temporary Building in Hagåtña.

Committee Members present:

Sen. Carlotta A. Leon Guerrero, Chair Sen. Eduardo B. Calvo Sen. Kaleo S. Moylan Sen. Joanne M.S. Brown Sen. Alberto C. Lamorena V Sen. Vicente C. Pangelinan Sen. John C. Salas

SUMMARY OF TESTIMONY

Mr. Tony P. Rabon, Assistant Fire Chief, Guam Fire Department testified in support of the bill saying the current 911 system has outlived its intended life span, and a new funding source would assure a well maintained service that the community deserves. Mr. Vincent P. Arriola, General Manager of the Guam Telephone Authority suggested the bill include funding for a public education campaign so GTA subscribers understand the 911 surcharge is not a billable service associated with their phone service. Mr. Joaquin S. Santos, Jr. testifying as a private citizen said the surcharge is necessary but that a cost study should be conducted before it is implemented. Mr. Santos testified that the Legislature should first determine how sophisticated the 911 system to be implemented should be. He said the extent of the required database will be a big part of the cost of the system. Mr. Robert F. Kelley, Jr., Special Assistant to the Governor, testified that the Administration has recognized that the government of Guam needs a well-managed and properly funded Emergency 911 telephone system, and that a 911 surcharge is a reasonable method of funding this vital function. He testified that the Department of Revenue and Taxation should be the agency designated to collect the surcharge and that the Guam Fire Department should be the Fund Administrator. He also said the Legislature is the appropriate body to determine the amount of the surcharge, and not the Public Utilities Commission.

COMMITTEE FINDINGS

The Committee finds that the existing 911 emergency telephone system is antiquated and needs to be replaced in order to protect the health and safety of island residents, and that a 911 surcharge on telecommunications customers is an appropriate and reasonable method of funding the operation of a 911 system.

COMMITTEE RECOMMENDATION

The Committee on Transportation, Telecommunications and Micronesian Affairs hereby reports out Bill No. 170 to *I Mina'Bente Singko na Liheslaturan Guahan* with the recommendation **To Pass.**

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. 170 (COR)

As substituted by the Committee on Transportation, Telecommunication and Micronesian Affairs

Introduced by:

C.A. Leon Guerrero J. C. Salas K.S. Moylan

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative findings. *I Liheslatura* finds that the existing "911" system is antiquated and insufficient for the island's emergency reporting needs, and that there is a need to establish a new Enhanced "911" system to better protect the health and safety of island residents. *I Liheslatura* further finds that in order to fund the new enhanced "911" system, a surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service should be established.

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Section 2. Authorization to Establish Surcharge.

9 (a) The Public Utilities Commission ("Commission") shall establish and amend,
10 as required, a monthly surcharge to be known as the "911" surcharge to be paid by
11 Local Exchange Telephone and Commercial Mobile Radio Service subscribers.

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(b) The Commission may establish different rates for residential and business

1 subscribers.

(c) The "911" surcharge shall be established by the Commission at a rate not to
exceed one dollar per month per access line up to a maximum of twenty five access
lines per account bill rendered for local exchange telephone service, and at a rate not
to exceed one dollar per month per account number for commercial mobile radio
service up to a maximum of twenty five account numbers per account bill rendered per
month.

8 (d) The purpose of the "911" surcharge is to fund the just and reasonable 9 expenses of operating and maintaining the "911" system, which shall be the 10 responsibility of the Guam Fire Department ("Department"). The Department shall 11 petition the Commission, in accordance with Commission rules, for the establishment 12 of a "911" surcharge and for its amendment from time to time; however, the 13 Commission may on its own initiative examine the adequacy of the surcharge at any 14 time.

(e) It is the intent of *I Liheslatura* that the "911" surcharge authorized by this
Chapter not necessarily provide the total funding required for establishing or providing
the "911" service.

(f) In the event the surcharge is insufficient to cover the annual "911" system operating costs as determined by the Commission, then the Commission shall immediately notify *I Liheslatura* of the shortfall, and the Department shall request an appropriation in its annual budget to cover any such shortfall.

(g) In exercising its responsibilities under this Act, the Commission shall have
the powers and duties prescribed in its enabling legislation (Chapter 12 of Title 12 of
the Guam Code Annotated).

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(h) Surcharge revenues shall not be expended by the Department for the

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procurement of supplies, equipment or services in excess of five hundred thousand
 dollars (\$500,000.00) without the prior approval of the Commission as to the prudence
 and reasonableness of the procurement.

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Section 3. Collection of "911" Surcharge.

(a) Each Local Exchange Carrier ("LEC") and Commercial Mobile Radio
Service ("CMRS") provider shall collect the surcharge as established by the
Commission, and identify such as a separate line item on its invoice.

8 (b) Each LEC or CMRS provider shall remit the amounts collected to the 9 Department of Administration no later than forty five (45) days after the end of the 10 month in which the amount is collected.

(c) Each LEC or CMRS provider shall be authorized to deduct from such
 remittances its actual expenses incurred for collection services, maintaining the PSAP
 database, and for reports and audits as may be required by the Commission, provided
 such deductions are consistent with a Commission-approved budget for such expenses.

(d) The surcharges collected pursuant to this section are not subject to any tax,
 fee, or assessment, nor are they considered revenue of the LEC or CMRS provider.

(e) Each LEC or CMRS provider is authorized to deduct from its "911" receipts,
amounts necessary to cover the Commission's expenses in conducting the regulatory
activities required in this Act, to be billed by the Commission on a pro-rata basis.

(f) For purposes of this Act, a CMRS provider means a provider of wireless
 cellular telephone service or wireless personal communications service.

Section 4. Creation of Special Fund. There is hereby created, separate and
 apart from all other funds of the government, the "Enhanced "911" Emergency
 Reporting System Fund ("Fund")" to be administered by the Department of
 Administration. The Fund is created to provide a source of funding for costs associated

with an Enhanced "911" Emergency Reporting System. All the "911" surcharges
collected by each LEC and CMRS provider shall be paid into the Fund. The money
collected and interest earned shall be used by the Department solely for enhanced
"911" equipment and system costs as described in this Act.

Section 5. Exemptions from surcharge. Recipients of Life-line rates for local
exchange telephone service, and telecommunication services that are incapable of
"911" access, including but not limited to, interstate and international interconnections,
Internet Service Providers data access trunks, paging trunks, inbound trunks for PBX
service and leased circuits are exempted from the "911" surcharge.

Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting 10 the surcharges shall not be responsible for uncollectible surcharges, and shall have no 11 obligation to take any legal action to enforce collection of the surcharge. The LEC or 12 CMRS provider shall provide quarterly to the Commission a list of the names, 13 addresses, and telephone numbers of any and all subscribers who have identified to the 14 LEC or CMRS provider their refusal to pay the "911" fee. Nothing in this chapter shall 15 be construed to prevent the government from taking appropriate actions to collect such 16 surcharges designated by the LEC or CMRS provider as uncollectible. 17

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Section 7. Definition of "911" Equipment and System.

(a) For purposes of this Act, enhanced "911" equipment means the equipment
dedicated to the operation of, or use in, the establishment, operation, or maintenance
of an enhanced "911" system, including customer premises equipment, automatic
number identification or automatic location identification controllers and display units,
printers, recorders, software, and other essential communication equipment required
by the system.

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(b) Enhanced "911" system means a telephone system consisting of network,

database, and enhanced "911" equipment that uses the single three digit number 911
for reporting a fire, police, medical, or other emergency situation, and that enables the
users of a public telephone system to reach a public safety answering point ("PSAP")
to report emergencies by dialing "911".

(c) Enhanced "911" database for wireline service means the subscriber name,
address, and number; and for wireless service means the subscriber name and number,
and location consistent with the Federal Communications Commission Order Number
94-102.

9 (d) An enhanced "911" system includes the personnel required to acquire,
10 install, operate and maintain the system.

- (e) Each LEC and CMRS provider shall be responsible for establishing and
 maintaining an appropriate network to deliver "911" calls to the PSAP, and in
 maintaining the database for use in the PSAP.
- 14 Section 8. Yearly Reports. The Department shall prepare and submit to *I* 15 *Magalahi* and to the Speaker of *I Liheslatura* a yearly assessment report on the 16 enhanced "911" system to include the number and types of calls received, the number 17 and types of emergencies in which emergency personnel were dispatched, deficiencies, 18 if any, in the system compared to other operations in the United States mainland, new 19 system or equipment changes that will be made or required in the future, and any other 20 information that is useful in evaluating the effectiveness of the "911" system.

Section 9. Confidentiality of Records. Any record, recording, or information, or portions thereof, obtained by a public agency or a public safety agency for the purpose of providing services in an emergency and which reveals the name, address, telephone number , or personal information about, or information which may identify any person requesting emergency service by accessing an emergency telephone number

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"911" system is confidential, except that such record or information may be disclosed 1 to a public safety agency. The exemption applies only to the name, address, telephone 2 number or personal information about, or information which may identify any person 3 requesting emergency services or reporting an emergency while such information is in 4 the custody of the public agency or public safety agency providing emergency services. 5 A LEC or CMRS provider shall not be liable for damages to any person resulting from 6 or in connection with such LEC's or CMRS provider's provision of lawful assistance 7 to any law enforcement officer in connection with any lawful investigation or other law 8 enforcement activity by such law enforcement officer unless the LEC or CMRS 9 provider acted in a wanton or willful manner. 10

11 Section 10. False "911" Calls. Whoever accesses the number "911" for the 12 purpose of making a false alarm, threat, complaint or reporting false information which 13 could result in the emergency response of any public safety agency is guilty of a 14 misdemeanor of the first degree.

Section 11. Violations of this Act. Any person or entity which the Commission 15 determines has violated any provision of this Act or any Commission order, shall be 16 given proper notice and be allowed a reasonable opportunity to cure the violation. 17 Thereafter, in the event of failure to cure, the Commission may refer the violation to the 18 Attorney General's Office for prosecution. Any person or entity that, having the 19 responsibility of complying with this Act or a Commission order, fails to cure such 20 violation, shall be fined a civil penalty not to exceed Ten-thousand dollars (\$10,000.00) 21 per infraction. Any such penalty shall be deposited into the Fund. 22

23 Section 12. Service Providers shall not charge for "911" Calls. Any 24 telecommunications service that has the capability of reaching the PSAP by voice 25 communication, including but not limited to public and private pay phones, shall not

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1 charge for any calls placed to the PSAP by dialing "911".

Section 13. Public Education. The Department may use monies from its budget to educate the public on the "911" system. Education may include, but is not limited to, confirming with all residents their actual street addresses. The Department may reimburse the monies used to educate the public on the "911" system from the Fund.

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. <u>[20/6</u> af

Introduced by:

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GUÅH. C.A. Leon Guerrero J. C. Salas Y K.S. Moylan r

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative findings. *I Liheslatura* finds that the existing "911" system is antiquated and insufficient for the island's emergency reporting needs, and that there is a need to establish a new Enhanced "911" system to better protect the health and safety of island residents. *I Liheslatura* further finds that in order to fund the new enhanced "911" system, a surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service should be established.

8 Section 2. Authorization to establish surcharge. The Public Utilities 9 Commission ("Commission") shall establish and amend, as required, a monthly 10 surcharge to be known as the "911" surcharge to be paid by Local Exchange Telephone 11 and Commercial Mobile Radio Service subscribers. The Commission may establish 12 different rates for residential and business subscribers. The "911" surcharge shall be 13 established by the Commission at a rate not to exceed one dollar per month per access

Draft: 3/25/99

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line up to a maximum of twenty five access lines per account bill rendered for local 1 exchange telephone service, and at a rate not to exceed one dollar per month per 2 account number for commercial mobile radio service. The purpose of the "911" 3 surcharge is to fund the just and reasonable expenses of operating and maintaining the 4 "911" system, which shall be the responsibility of the Guam Fire Department 5 ("Department"). The Department shall petition the Commission, in accordance with 6 Commission rules, for the establishment of a "911" surcharge and for its amendment 7 from time to time; however, the Commission may on its own initiative examine the 8 adequacy of the surcharge at any time. The Commission shall immediately notify I 9 Liheslatura in the event there is a shortfall between the annual "911" system costs of 10 11 service, as determined by the Commission, and the projected "911" surcharge revenues. Each Local Exchange Carrier ("LEC") and Commercial Mobile Radio Service 12 ("CMRS") provider shall be responsible for establishing and maintaining an 13 appropriate network to deliver "911" calls to the public safety answering point 14 ("PSAP") and in maintaining the database for the name, address, and location of each 15 16 telephone for use in the PSAP. Each LEC and CMRS provider shall collect and remit the surcharge to the Department of Administration in accordance with section 5 below. 17 In exercising its responsibilities under this Act, the Commission shall have the powers 18 and duties prescribed in its enabling legislation (Chapter 12 of Title 12 of the Guam 19 Code Annotated). Surcharge revenues shall not be expended by the Department for the 20 procurement of supplies, equipment or services in excess of Five Hundred thousand 21 (\$500,000.00) without the prior approval of the Commission as to the prudence and 22 reasonableness of the procurement. The Commission shall require that each LEC or 23 CMRS provider imposing a surcharge identify such as a separate line item on its 24 invoice. Recipients of Life-line rates for local exchange telephone service are 25

Draft: 3/25/99

exempted from the "911" surcharge. For purposes of this Act, a CMRS provider
 means a provider of wireless cellular telephone service or wireless personal
 communications service.

Section 3. Creation of Special Fund. There is hereby created, separate and 4 apart from all other funds of the government, the "Enhanced "911" Emergency 5 Reporting System Fund ("Fund")" to be administered by the Department of 6 Administration. The Fund is created to provide a source of funding for costs associated 7 with an Enhanced "911" Emergency Reporting System. All the "911" surcharges 8 collected by each LEC and CMRS provider shall be paid into the Fund. The money 9 collected and interest earned shall be used by the Guam Fire Department solely for 10 enhanced "911" equipment and system costs as described in Section 4. 11

Section 4. Definition of "911" Equipment and System. It is the intent of I 12 Liheslatura that the "911" surcharge authorized by this Chapter not necessarily provide 13 the total funding required for establishing or providing the "911" service. In the event 14 the surcharge, as established by the Commission, is insufficient to cover the annual 15 "911" system operating costs as determined by the Commission, then the Guam Fire 16 Department shall request an appropriation in its annual budget to cover any such 17 shortfall. For purposes of this Act, enhanced "911" equipment means the equipment 18 dedicated to the operation of, or use in, the establishment, operation, or maintenance 19 of an enhanced "911" system, including customer premises equipment, automatic 20 number identification or automatic location identification controllers and display units, 21 22 printers, recorders, software, and other essential communication equipment required by the system. Enhanced "911" system means a telephone system consisting of 23 network, database, and enhanced "911" equipment that uses the single three digit 24 number 911 for reporting a fire, police, medical, or other emergency situation, and that 25

Draft: 3/25/99

enables the users of a public telephone system to reach a PSAP to report emergencies
by dialing "911". An enhanced "911" system includes the personnel required to
acquire, install, operate and maintain the system.

Section 5. Collection of "911" Surcharge. Each LEC or CMRS provider 4 collecting such surcharge shall remit to the Department of Administration the amounts 5 collected no later than forty five (45) days after the end of the month in which the 6 amount is collected. Each LEC or CMRS provider shall be authorized to deduct from 7 such remittances its actual expenses incurred for collection services, maintaining the 8 PSAP database, and for reports as may be required by the Commission, provided such 9 deductions are consistent with a Commission-approved budget for such expenses. In 10 addition, each LEC or CMRS provider is authorized to deduct from its "911" receipts, 11 amounts necessary to cover the Commission's expenses in conducting the regulatory 12 activities required in this Act, to be billed by the Commission on a pro-rata basis. 13

14 Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting 15 such surcharges shall not be responsible for uncollectible surcharges. The LEC or 16 CMRS provider shall provide quarterly to the Commission a list of the names, 17 addresses, and telephone numbers of any and all subscribers who have identified to the 18 LEC or CMRS provider their refusal to pay the "911" fee. Nothing in this chapter shall 19 be construed to prevent the government from taking appropriate actions to collect such 20 surcharges designated by the LEC or CMRS provider as uncollectible.

Section 7. Yearly Reports. The Department shall prepare and submit to *I* Magalahi and to the Speaker of *I Liheslatura* a yearly assessment report on the enhanced "911" system to include the number and types of calls received, the number and types of emergencies in which emergency personnel were dispatched, deficiencies, if any, in the system compared to other operations in the United States mainland, new 1

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system or equipment changes that will be made or required in the future, and any other information that is useful in evaluating the effectiveness of the "911"system.

Section 8. Confidentiality of records. Any record, recording, or information, 3 or portions thereof, obtained by a public agency or a public safety agency for the 4 purpose of providing services in an emergency and which reveals the name, address, 5 telephone number, or personal information about, or information which may identify 6 any person requesting emergency service by accessing an emergency telephone number 7 "911" system is confidential, except that such record or information may be disclosed 8 to a public safety agency. The exemption applies only to the name, address, telephone 9 number or personal information about, or information which may identify any person 10 requesting emergency services or reporting an emergency while such information is in 11 the custody of the public agency or public safety agency providing emergency services. 12 A LEC or CMRS provider shall not be liable for damages to any person resulting from 13 or in connection with such LEC's or CMRS provider's provision of lawful assistance 14 to any investigative or law enforcement officer in connection with any lawful 15 investigation or other law enforcement activity by such law enforcement officer unless 16 17 the LEC or CMRS provider acted in a wanton or willful manner.

18 Section 9. False "911" calls. Whoever accesses the number "911" for the 19 purpose of making a false alarm, threat, complaint or reporting false information which 20 could result in the emergency response of any public safety agency is guilty of a 21 misdemeanor of the first degree.

Section 10. Violations of this Act. Any person or entity which the Commission determines has violated any provision of this Act or any Commission order, shall be allowed a reasonable opportunity to cure the violation. Thereafter, in the event of failure to cure, the Commission may refer the violation to the Attorney General's Office

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for prosecution. Any person or entity that, having the responsibility of complying with this Act or a Commission order, fails to cure such violation, shall be fined a civil penalty not to exceed Ten-thousand dollars (\$10,000.00) per infraction. Any such penalty shall be deposited into the Fund.



Guam Telephone Authority Aturidåt Tilifon Guåhan

Post Office Box 9008 • Tamuning, Guam 96931 • Telephone: (671) 646-1427/5527 • Fax: (671) 649-GTA1(4821) 624 North Marine Drive, Tamuning, Guam 96911 April 6, 1999

Senator Carlotta A. Leon Guerrero Chairperson, Committee on Transportation, Telecommunications & Micronesian Affairs Twenty-fifth Guam Legislature 3rd Floor, Union Bank Building 194 Hernan Cortez Avenue Hagatna, Guam 96910

Håfa Adai Senator Leon Guerrero and committee members.

This is in response to your proposed Bill No. 170 to establish funding for the enhanced 911 services. First, I would like to take this time to thank you and your staff for the opportunity to discuss this proposed bill with my staff as well as representatives from the Guam Fire Department, Guam Memorial Hospital and the Public Utilities Commission.

I understand the initial funding for the 911 system rests with a grant from FEMA and that matching funds would come from the Guam Fire Department. Further, I understand that the initial budget for the entire system, personnel, and other ancillary charges comes close to or about \$3.0 million. The proposed surcharge would only address annual operating costs.

If GTA were to collect the surcharge, GTA subscribers must understand that this is not a billable service associated with their phone service. Because of this, I believe funding would be needed to notify and educate the public on the surcharge. I would suggest that the bill either come with an appropriation for public education



costs or that the Guam Fire Department fund these expenses within their approved operating budget.

We agree with Section 5 that authorizes GTA to deduct first our actual expenses for billing, collecting, and maintaining the PSAP database as determined by a PUC approved budget. This off-set of our administrative costs from the monthly remittance to the fund is fair and reasonable. If another agency such as the Department of Revenue & Taxation is designated as the collector of the surcharge, we would appreciate some provision mandating that as a service provider, GTA receive full and fair payment first.

Additionally, the proposed bill calls for the surcharge to be charged to landline subscribers as well as cellular subscribers. As you know, GTA offers both services. It is our understanding that if a customer has landline service as well as cellular service, that person shall be charged for each number. Further, it is our understanding that subscribers of any other wireless provider of phone service such as Guam Cell would be responsible to pay for the surcharge for their services.

For the committee's information, GTA currently services over 45,300 residential lines and 32,700 business lines.

With regard to auditing the remittances, if GTA would be collecting the proposed surcharge and have direct involvement in the remittances to the fund, who will perform the annual audit as well as pay for the audit? I have two suggestions that you may want to consider. One, GTA will include the audit activity in our annual audit and reduce one month's remittance by that cost, or two, an independent auditor be summoned with the expense borne by the Guam Fire Department. Also, it is our

understanding that the bill only requires to remit what has been collected. We are not responsible for the uncollectible surcharges.

I believe this covers the concerns GTA would like resolved prior to passage of the bill. Again, I would like to thank you, your Committee, and your staff for the opportunity to respond to your proposed legislation.

Should you wish to discuss this issue further, I am available at your convenience.

Senseramente,

VINCENT P. ARRIOLA General Manager

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STATEMENT OF JOAQUIN S. SANTOS, JR 157 Mama Sandy Street Nimitz Hill, Piti, Guam Tel: (671) 472 5280.

Reference to BILL NO. 170: AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE, ON LOCAL EXCHANGE TELEPHONE SERVICE, AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM

My name is Joaquin Santos, Jr. and I am here to testify against the enactment of Bill No. 170 at this time. At the onset, I am not opposed to the implementation of a "911" surcharge. I am convinced it is necessary however, I believe that a cost study must first be presented to this body before any bill is introduced in the assessment of an appropriate surcharge to rate payers for the operation and maintenance of the Enhanced 911 (E911) system. The two components in the study should include the Public Safety Answering Point (PSAP) requirement and the requisite information that should be contained in the customer data base (CDR). To arbitrarily direct that the Public Utilities Commission shall establish 911 surcharge not to exceed one dollar per month may be too premature. There are questions that must be answered such as HOW sophisticated a 911 system should be implemented, WHO is best qualified to operate, maintain and support the system, WHAT percentage of the surcharge revenue should be reimbursed the Local Exchange Telephone Service and Commercial Mobile Radio Service providers for the operation and maintenance of the customer data base. The authors of this bill have already concluded that the existing 911 is antiquated and insufficient for the island. If we are to separate this statement into two parts, the Public Safety Answering Point and the customer data base, I would agree.

On the wire line (LEC) provider side, Guam Telephone Authority currently maintains the customer data base (CDR) which feeds information to the PSAP. The CDR contains bare essential information reflecting subscriber name, telephone number, and address. There are perhaps software/hardware upgrades that GTA failed to procure as part of the upgrade of the E911 CDR. Similar information could be provided on the wireless side (CMRS). The proposed Bill 170 somewhat defines the E911. It is not too clear whether this definition applies to the existing E911 system, or the E911 system that we want. If this is the E-911 Stated Requirement, then we know that the information feed surcharge of not more than one dollar per month may be adequate. This body must determine HOW sophisticated a 911 system should be implemented, and not merely providing only the ANI, customer address, PSAP and display units. In the ANI component of the CDR, should additional information of those members of the household requiring medical assistance be included, such as those with heart condition using pace makers or those who are dependent on oxygen? Mapping of the geographical area of the caller which identifies street names, house numbers, landmark sites are critical in directing the emergency response vehicle(s) to the site. How reliable is the map location which outline street names and house numbers? Are the emergency response teams geographically designated and established on this island to have the nearest unit respond to the emergency 911 call? Global Positioning System (GPS) is also important in tracking the location of emergency vehicle(s). Sensors and detectors in cell sites must be able to fix the exact location of mobile subscribers dialing 911 for emergency and must continue to follow the caller's location as they roam from one cell site to another. If we want the E911 to be upgraded to this level of sophistication, then one dollar surcharge is inadequate per subscriber line.

The bill proposes that the Guam Fire Department shall have the responsibility of the 911 system. The Pacific Daily News article of April 3 also stated that the Fire Department will hire twenty full time employees. These twenty employees will be manning five PSAP positions on a twenty four hour coverage. The PSAP can be under the Fire Department but I believe it should be created, tasked and assigned a mission of providing and supporting emergency services only. The individual in charge of the PSAP should have the responsibility and accountability for determining the number of PSAP operators required.

all requisite training, and should be the individual identifying, determining and generating requirements for system upgrades.

The LEC or CMRS provider is to use discretion in deducting cost for the collection of customer data base information, purging, upgrade and maintenance of the CDR. Unless there is a cost study that actually determines the actual cost plus a profitable margin for the maintenance and operation of the CDR, it is difficult to determine how much of the dollar amount collected should be kept by the LEC or CMRS. Should it be 10% or 60% of every surcharge dollar collected? The allowance for local service competition as a direct result of the Telecommunications Act of 1996, must be an open reminder that the maintenance and operation of the CDR to feed the PSAP reliable information shouldn't be free. There is cost associated and borne by the LEC and CMRS provider for this service, and every LEC and CMRS provider must be able to recover their cost. This cost should be imbedded and be part of the 911 surcharge.

This committee should determine the E911 requirement, the cost associated with the operation and maintenance of the CDR and the PSAP positions. You owe it to the people of Guam to create an efficient and reliable 911 emergency service provider funded through the application of a 911 surcharge paid by the rate payers that is reasonable and just.

TESTIMONY ON BILL 170 BY TONY P. RABON Assistant Fire Chief, Guam Fire Department

To the Committee on Transportation, Telecommunications, and Micronesian Affairs Mina' Bente Singko na Liheslaturan Guahan Hafa Adai yan Saluda para hamyo todos:

Madam Chair, distinguished members of the Committee on Transportation, Telecommunications, and Micronesian Affairs:

I am Assistant Fire Chief Tony P. Rabon, currently the Chief of the Emergency 911/Communications Bureau of the Guam Fire Department.

I am here on behalf of the Guam Fire Department to testify in favor of the intent of Bill 170 to establish a surcharge on Local Exchange Carriers (LEC) and Commercial Mobile Radio Service (CMRS) to fund an islandwide Enhanced 911 Emergency Telephone System.

The island is currently being covered with, as you well know, a 911 system that has outlived its intended life span. It is antiquated and not cost effective to upgrade.

This needed funding source would certainly assure a well maintained and equipped enhanced 911 service that our community deserves.

We see the introduction of this bill as a positive and proactive approach to finally addressing our 911 dilemma.

We have provided this committee with the Fire Department's E-911/Communications Bureau Executive Summary Report detailing our future course of action for the next three years should the necessary funding become available. We intend to fulfill our commitment in

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upgrading the quality and standard of service should all these efforts by the Legislature, and the Administration become a reality.

In closing, there may still be some technical adjustments necessary in the language of this bill to address the appropriate administering department of the 911 surcharge, as well as defining who shall be the rate setter and the specific rates to be assessed, notwithstanding, the Guam Fire Department supports the intent of this direly needed legislation.

Thank-you for the opportunity presented to the Guam Fire Department in expressing its testimony on Bill 170.

Si Yu'os Ma'ase'.

Testimony of: Robert F. Kelley, Jr.

Office of the Governor

Presented to: Committee on Transportation, Telecommunications and Micronesian Affairs

Hearing on Bill 170

An Act to Authorize the Public Utilities Commission to Establish a Surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service to Fund an Island-Wide Enhanced "911" Emergency Telephone System

Good morning Chairwomen Leon Guerrero and Members of the Committee:

I am Robert F. Kelley, Jr. I am a Special Assistant to the Governor. My area of responsibility includes Telecommunications issues.

This administration has recognized that the Government of Guam needs a well-managed and properly funded Emergency 911 Telephone System. This service is absolutely necessary to provide access to emergency public safety services to the people of Guam. The 911 service has saved lives and has resulted in an improved criminal justice system.

Communities throughout America have dealt with the issue of how to fund this essential service. Many communities have determined that it should be funded through a surcharge or "special tax" designated specifically for 911 services. A 911 surcharge is a reasonable method for funding this vital function Guam.

I have a concern about the role of the Public Utilities Commission (PUC) in the assessment of this surcharge. Under section 252 of the Telecommunications Act, the role of the PUC is to provide regulations that will enhance competition and not continue in the traditional role as a rate regulator. In the proposed bill, you are asking the PUC to expand its role as a rate setter and oversee the collection of a surcharge.

I recommend that the Legislature establish a 911 operations fund. This fund should receive its funding from a competitively neutral surcharge assessed on all users of Guam telecommunications services capable of accessing 911 service. The Department of Revenue and Taxation should be the agency designated to collect this surcharge the Guam Fire Department should be designated the Fund Administrator. The Guam Legislature is the appropriate body to determine the amount of the surcharge based upon an approved budget and any general fund subsidies for the fund. It is not only an improper role for the PUC to oversee the surcharge in light of the current roles being defined for them but is also a function that they are not staffed to assume. The Department of Revenue and Taxation is staffed to collect this surcharge and it currently is the government agency with this function.

It is important that the fund be adequate to cover the personal costs, all telephone charges required for supporting the service, all maintenance for the 911 system, and an adequate reserve fund for system improvement.

It is also important that a 911 fund be competitively neutral. This is the only requirement addressed by the Telecommunications Act. You should not set a different rate for wireline versus non-wireline or new local carriers versus the incumbent carriers. This surcharge should be also be explicit and simple to administer by the telecommunications carriers acting on behalf of the government to collect the funds.

It is important that the act specifically exempt certain telecommunications services that would not function with the 911 service. The exempted services should include interstate and international interconnections, Internet Service Provider's data access trunks, paging trunks, inbound trunks for PBX's, leased circuits and other telecommunications services incapable of 911 access. The Lifeline exemption is important and is adequate as proposed.

I would recommend that the Guam Legislature also consider adding provisions to the act requiring 911 access without charge from all services, including wireline and wireless as well as all payphones on Guam. In addition, the 911 access must be available from all telephone systems on Guam capable of making outgoing calls.

The legislature may want to also provide a sanction for misuse of the 911 system that false short of the acts specified in Section 9 of the Bill. This sanction could be enforced against parties that misuse the 911 system but fall short of the thresholds specified on Section 9.



MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN

Kumitean Areklamento, Refotman Gubetnamento Siha, Inetnon di Nuebu, yan Asunton Fidirat

Senadot Mark Forbes, Gehilu Kabisiyon Mayuråt

APR 0 5 1999

MEMORANDUM

TO: Chairperson Committee on Transportation, Telecommunications, and Micronesian Affairs

FROM: Chairmant Committee on Rules, Government Reform, Reorganization and Federal Affairs

SUBJECT: Principal Referral – Bill No. 170

The above bill is referred to your Committee as the Principal Committee. In accordance with Section 6.04.05. of the Standing Rules, your Committee "shall be the Committee to perform the public hearing and have the authority to amend or substitute the bill, as well as report the bill out to the Body." It is recommended that you schedule a public hearing at your earliest convenience.

Thank you for your attention to this matter.

MARK FORBES

Attachment

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MAR 2 5 1999

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. <u>70</u>(0)

Introduced by:

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C.A. Leon Guerrero cog J. C. Salas Julie K.S. Moylanty

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative findings. *I Liheslatura* finds that the existing "911" system is antiquated and insufficient for the island's emergency reporting needs, and that there is a need to establish a new Enhanced "911" system to better protect the health and safety of island residents. *I Liheslatura* further finds that in order to fund the new enhanced "911" system, a surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service should be established.

8 Section 2. Authorization to establish surcharge. The Public Utilities 9 Commission ("Commission") shall establish and amend, as required, a monthly 10 surcharge to be known as the "911" surcharge to be paid by Local Exchange Telephone 11 and Commercial Mobile Radio Service subscribers. The Commission may establish 12 different rates for residential and business subscribers. The "911" surcharge shall be 13 established by the Commission at a rate not to exceed one dollar per month per access

line up to a maximum of twenty five access lines per account bill rendered for local 1 exchange telephone service, and at a rate not to exceed one dollar per month per 2 account number for commercial mobile radio service. The purpose of the "911" 3 surcharge is to fund the just and reasonable expenses of operating and maintaining the 4 "911" system, which shall be the responsibility of the Guam Fire Department 5 ("Department"). The Department shall petition the Commission, in accordance with 6 Commission rules, for the establishment of a "911" surcharge and for its amendment 7 , from time to time; however, the Commission may on its own initiative examine the 8 adequacy of the surcharge at any time. The Commission shall immediately notify I 9 Liheslatura in the event there is a shortfall between the annual "911" system costs of 10 service, as determined by the Commission, and the projected "911" surcharge revenues. 11 Each Local Exchange Carrier ("LEC") and Commercial Mobile Radio Service 12 ("CMRS") provider shall be responsible for establishing and maintaining an 13 appropriate network to deliver "911" calls to the public safety answering point 14 ("PSAP") and in maintaining the database for the name, address, and location of each 15 telephone for use in the PSAP. Each LEC and CMRS provider shall collect and remit 16 the surcharge to the Department of Administration in accordance with section 5 below. 17 In exercising its responsibilities under this Act, the Commission shall have the powers 18 and duties prescribed in its enabling legislation (Chapter 12 of Title 12 of the Guam 19 Code Annotated). Surcharge revenues shall not be expended by the Department for the 20 procurement of supplies, equipment or services in excess of Five Hundred thousand 21 22 (\$500,000.00) without the prior approval of the Commission as to the prudence and reasonableness of the procurement. The Commission shall require that each LEC or 23 CMRS provider imposing a surcharge identify such as a separate line item on its 24 Recipients of Life-line rates for local exchange telephone service are 25 invoice.

exempted from the "911" surcharge. For purposes of this Act, a CMRS provider
 means a provider of wireless cellular telephone service or wireless personal
 communications service.

Section 3. Creation of Special Fund. There is hereby created, separate and 4 apart from all other funds of the government, the "Enhanced "911" Emergency 5 Reporting System Fund ("Fund")" to be administered by the Department of 6 Administration. The Fund is created to provide a source of funding for costs associated 7 with an Enhanced "911" Emergency Reporting System. All the "911" surcharges 8 collected by each LEC and CMRS provider shall be paid into the Fund. The money 9 collected and interest earned shall be used by the Guam Fire Department solely for 10 enhanced "911" equipment and system costs as described in Section 4. 11

Section 4. Definition of "911" Equipment and System. It is the intent of I 12 Liheslatura that the "911" surcharge authorized by this Chapter not necessarily provide 13 the total funding required for establishing or providing the "911" service. In the event 14 the surcharge, as established by the Commission, is insufficient to cover the annual 15 "911" system operating costs as determined by the Commission, then the Guam Fire 16 Department shall request an appropriation in its annual budget to cover any such 17 shortfall. For purposes of this Act, enhanced "911" equipment means the equipment 18 dedicated to the operation of, or use in, the establishment, operation, or maintenance 19 of an enhanced "911" system, including customer premises equipment, automatic 20 number identification or automatic location identification controllers and display units, 21 printers, recorders, software, and other essential communication equipment required 22 by the system. Enhanced "911" system means a telephone system consisting of 23 network, database, and enhanced "911" equipment that uses the single three digit 24 number 911 for reporting a fire, police, medical, or other emergency situation, and that 25

enables the users of a public telephone system to reach a PSAP to report emergencies
by dialing "911". An enhanced "911" system includes the personnel required to
acquire, install, operate and maintain the system.

Section 5. Collection of "911" Surcharge. Each LEC or CMRS provider 4 collecting such surcharge shall remit to the Department of Administration the amounts 5 collected no later than forty five (45) days after the end of the month in which the 6 amount is collected. Each LEC or CMRS provider shall be authorized to deduct from 7 such remittances its actual expenses incurred for collection services, maintaining the 8 PSAP database, and for reports as may be required by the Commission, provided such 9 deductions are consistent with a Commission-approved budget for such expenses. In 10 addition, each LEC or CMRS provider is authorized to deduct from its "911" receipts, 11 amounts necessary to cover the Commission's expenses in conducting the regulatory 12 activities required in this Act, to be billed by the Commission on a pro-rata basis. 13

Section 6. Uncollectible Surcharges. Each LEC or CMRS provider collecting such surcharges shall not be responsible for uncollectible surcharges. The LEC or CMRS provider shall provide quarterly to the Commission a list of the names, addresses, and telephone numbers of any and all subscribers who have identified to the LEC or CMRS provider their refusal to pay the "911" fee. Nothing in this chapter shall be construed to prevent the government from taking appropriate actions to collect such surcharges designated by the LEC or CMRS provider as uncollectible.

Section 7. Yearly Reports. The Department shall prepare and submit to *I* Magalahi and to the Speaker of *I Liheslatura* a yearly assessment report on the enhanced "911" system to include the number and types of calls received, the number and types of emergencies in which emergency personnel were dispatched, deficiencies, if any, in the system compared to other operations in the United States mainland, new

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system or equipment changes that will be made or required in the future, and any other information that is useful in evaluating the effectiveness of the "911"system.

- Section 8. Confidentiality of records. Any record, recording, or information, 3 or portions thereof, obtained by a public agency or a public safety agency for the 4 purpose of providing services in an emergency and which reveals the name, address, 5 telephone number, or personal information about, or information which may identify 6 any person requesting emergency service by accessing an emergency telephone number 7 "911" system is confidential, except that such record or information may be disclosed 8 to a public safety agency. The exemption applies only to the name, address, telephone 9 number or personal information about, or information which may identify any person 10 requesting emergency services or reporting an emergency while such information is in 11 the custody of the public agency or public safety agency providing emergency services. 12 A LEC or CMRS provider shall not be liable for damages to any person resulting from 13 or in connection with such LEC's or CMRS provider's provision of lawful assistance 14 to any investigative or law enforcement officer in connection with any lawful 15 investigation or other law enforcement activity by such law enforcement officer unless 16 the LEC or CMRS provider acted in a wanton or willful manner. 17
- 18 Section 9. False "911" calls. Whoever accesses the number "911" for the 19 purpose of making a false alarm, threat, complaint or reporting false information which 20 could result in the emergency response of any public safety agency is guilty of a 21 misdemeanor of the first degree.
- Section 10. Violations of this Act. Any person or entity which the Commission determines has violated any provision of this Act or any Commission order, shall be allowed a reasonable opportunity to cure the violation. Thereafter, in the event of failure to cure, the Commission may refer the violation to the Attorney General's Office

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for prosecution. Any person or entity that, having the responsibility of complying with this Act or a Commission order, fails to cure such violation, shall be fined a civil penalty not to exceed Ten-thousand dollars (\$10,000.00) per infraction. Any such penalty shall be deposited into the Fund.

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Committee on Transportation, Telecommunications and Micronesian Affairs

Tuesday, April 6, 1999, 9:00 a.m. Public Hearing room, I Libeslaturan Guåhan Temporary Building

Bill No. 170: "An Act to Authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an island-wide enhanced "911" emergency telephone system."

Name	Organization	Contact #
1. Robert Kelley	LOU Office	7
2. Robert Torres	atly-ITE	4770000
3. Abdullah L. D. Miller	Futuristie	635-1011
4. Andrea Eterly	GFDDPHSS	477-0747
5. Vincent P. Arriola	GTA	646-5527
6. DANNY SANTOS	657	6490555ExT. 7342876
7. Tony Room	GFD	7342876
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Sign-up Sheet

PUBLIC HEARING NOTICE



The Legislative Committee on Transportation, Telecommunications and Micronesian Affairs will conduct a Public Hearing at **9 a.m. Tuesday, April 6, 1999**, in the Public Hearing Room of I Mina'Bente Singko na Liheslaturan Guahan Temporary Building in Hagatna. The agenda is as follows:

Confirmation hearing for:

Napoleon Carino, as acting member, Guam Mass Transit Authority Board of Directors, whose term will expire on March 18, 2002.

Reynald Del Carmen as acting member, A.B. Won Pat Guam International Airport Authority Board of Directors, whose term will expire on March 18, 2002.

Ralph W. Gutierrez, as acting member, A.B. Won Pat Guam International Airport Authority Board of Directors, whose term will expire on February 10, 2002.

Public hearing on:

Bill 134: "An act to amend Section 56403 of Article IV, Chapter 56, Title 18 Guam Code Annotated (Former Civil Code section 2036) relating to compulsory pilotage of vessels within Guam waters."

Bill 136: "An act to amend Section 71110, Chapter 71, Division 2 of Title 21 Guam Code Annotated relative to underground utility damage, and to add a new Section 70116 (a) (19), Chapter 70, Division 2 of Title 21 GCA relative to the revocation, suspension and renewal of licenses, and to amend Section 53105, Chapter 53, Division 5 of Title 5 GCA relative to bonding requirements.

Bill 170: "An act to authorize the Public Utilities Commission to establish a surcharge on local exchange telephone service and commercial mobile radio service to fund an island-wide enhanced "911" emergency telephone system.

ADA Coordinator: Betty Ann Guerrero. The public is welcome to attend. For additional information please call the Office of Senator Carlotta A. Leon Guerrero at 472-3416. You may fax your testimony to 477-1323.

MAR 2 (198**9**

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. _/70 [09

Introduced by

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C.A. Leon Guerrero Cog J. C. Salas Julis K.S. Moylanty

AN ACT TO AUTHORIZE THE PUBLIC UTILITIES COMMISSION TO ESTABLISH A SURCHARGE ON LOCAL EXCHANGE TELEPHONE SERVICE AND COMMERCIAL MOBILE RADIO SERVICE TO FUND AN ISLAND-WIDE ENHANCED "911" EMERGENCY TELEPHONE SYSTEM.

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Section 1. Legislative findings. *I Liheslatura* finds that the existing "911" system is antiquated and insufficient for the island's emergency reporting needs, and that there is a need to establish a new Enhanced "911" system to better protect the health and safety of island residents. *I Liheslatura* further finds that in order to fund the new enhanced "911" system, a surcharge on Local Exchange Telephone Service and Commercial Mobile Radio Service should be established.

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18 Section 9. False "911" calls. Whoever accesses the number "911" for the 19 purpose of making a false alarm, threat, complaint or reporting false information which 20 could result in the emergency response of any public safety agency is guilty of a 21 misdemeanor of the first degree.

Section 10. Violations of this Act. Any person or entity which the Commission determines has violated any provision of this Act or any Commission order, shall be allowed a reasonable opportunity to cure the violation. Thereafter, in the event of failure to cure, the Commission may refer the violation to the Attorney General's Office for prosecution. Any person or entity that, having the responsibility of complying with this Act or a Commission order, fails to cure such violation, shall be fined a civil penalty not to exceed Ten-thousand dollars (\$10,000.00) per infraction. Any such penalty shall be deposited into the Fund.

GUAM	

Refer to Legislative Secretary

OFFICE OF THE GOVERNOR GUAM

fice of the	speaker
ANTONIO R.	UNPINGCO
Date: 6	-30-99
fime:	1540
Rec'd by:	- Cart
Print Name:	Charlene
052579	9-0197

JUN 3 0 1999

The Honorable Antonio R. Unpingco Speaker I Mina'Bente Singko na Liheslaturan Guåhan Twenty-Fifth Guam Legislature Guam Legislature Temporary Building 155 Hesler Street Hagåtña, Guam 96910

OFFICE OF	THE LEGISLATIVE SECRETARY	
êC;	A State of the second	
Receive	the Atomio	
Time	10:49 and	
Date	7.1.99	

Dear Speaker Unpingco:

Enclosed please find Substitute Bill No. 186 (COR), "AN ACT TO REPEAL AND REENACT §1.23 OF CHAPTER 1 OF TITLE 8 OF THE GUAM CODE ANNOTATED, RELATIVE TO MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE", which I have signed into law today as Public Law No. 25-56.

This legislation mandates that photographs, and radio and television broadcasting, be permitted during the proceedings of the Superior Court of Guam. The basis for this change in previous policy is that modern broadcasting techniques are quiet and unobtrusive, and the new court building is built in such a way that the presence of cameras can be very unobtrusive. This will not disrupt ongoing proceedings.

The legislation also creates a task force to look into the matter of cameras in criminal and civil proceedings, and devise a one-year experiment.

The legislation specifically states that the rules and regulations on cameras shall not permit any cameras in juvenile, divorce, or other family proceedings. This continues to protect the sensitive nature of those proceedings.

Very truly yours,

? Kudallo ul adeleine Z. Bordallo

A Maga'lahen Guåhan, Akto Acting Governor of Guam

Attachment:

copy attached for signed bill or overridden bill original attached for vetoed bill

cc: The Honorable Joanne M. S. Brown Legislative Secretary



Ricardo J. Bordallo Governor's Complex • Post Office Box 2950, Agana, Guam 96932 • (671)472-8931 • Fax (671)477-GUAM



MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUAHAN

This is to certify that Substitute Bill No. 186 (COR), AN ACT TO REPEAL AND REENACT \$1.23 OF CHAPTER 1 OF TITLE 8 OF THE GUAM CODE ANNOTATED, RELATIVE TO MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE," was on the 17th day of June, 1999, duly and regularly passed.

NTONIO R. UNPINGCO Speaker Attested ÍØÁNNE M.Ś. BROWŃ Senator and Legislative Secretary 1872 day of <u>June</u>, 1999, This Act was received by I Maga'lahen Guahan this _ <u>5:50</u> o'clock <u>J</u>.M. at Assistant Staff Officer 1 Maga'lahi's Office

APPROVED:

Akto I Maga lahen Guahan Acting Governor of Guam

Date: _ Date: <u>6/30/99</u> Public Law No. <u>35-56</u>

MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. 186 (COR)

As substituted by the Committee on Judiciary, Public Safety, Consumer Protection and Human Resources Development and amended on the Floor.

Introduced by:

1

Mark Forbes F. B. Aguon, Jr. <u>E. C. Bermudes</u> A. C. Blaz J. M.S. Brown E. B. Calvo M. G. Camacho L. F. Kasperbauer A. C. Lamorena, V C. A. Leon Guerrero K. S. Moylan V. C. Pangelinan J. C. Salas S. A. Sanchez, II A. R. Unpingco

AN ACT TO REPEAL AND REENACT §1.23 OF CHAPTER 1 OF TITLE 8 OF THE GUAM CODE ANNOTATED, RELATIVE TO MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EOUIPMENT 1N COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE.

BE IT ENACTED BY THE PEOPLE OF GUAM:

Liheslaturan Section 1. Legislative Findings and Intent. I 1 Guåhan finds that a Guam law dating back to the 1960s prohibits the 2 media from bringing judicial proceedings to the general public through 3 cameras and radio equipment. While such law made sense when it was 4 written, because of noisy cameras and other equipment, new silent 5 technology permits cameras and audio equipment to be brought into 6 the courtroom with minimal intrusion. Forty-eight (48) out of fifty (50) 7 states have changed their laws to allow cameras and audio equipment 8 in courtrooms, some of them through ongoing experiments, and all with 9 guidelines that protect the rights of defendants and witnesses. 10

The vast majority of states set restrictions on the broadcast and 11 court proceedings, including 12 publication of limitations on 13 photographing minors, victims of sex crimes, undercover agents and the jury. Those states often also require silent-shutter still photograph 14 cameras, and single video cameras that are shared by multiple 15 16 After carefully monitoring the results of broadcast stations. experiments allowing such equipment in courtrooms, the states have 17 found very minimal intrusion in the courtrooms and no violation of 18 19 defendants' right to a fair trial.

I Liheslaturan Guåhan further finds that such an experiment would be beneficial to Guam's citizens, bringing the mass citizenry into the judicial system, while protecting the rights of defendants and victims. Open courtrooms bring needed accountability to the judicial system, while at the same time making the court system less intimidating to the average citizen.

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1 Therefore, *I Liheslaturan Guåhan* intends to remove the prohibition 2 of cameras and audio equipment from the courtrooms and set-up a 3 public-private task force to set-up guidelines for a one (1) year 4 experiment with such equipment in the courtrooms.

5 Section 2. Section 1.23 of Chapter 1 of Title 8 of the Guam Code
6 Annotated is hereby *repealed and reenacted* to read as follows:

"Section 1.23. Photographs, Broadcasting in Courtroom Permitted. The taking of photographs in the courtroom
during the progress of judicial proceedings, or radio or television
broadcasting of judicial proceedings from the courtroom, shall be
permitted by the Court, *subject* to restrictions in rules and
regulations promulgated by the Court."

13 Section 3. Task Force. (a) The Administrator of the Superior Court of Guam ("Administrator") shall create a task 14 15 force that shall consist of a representative from the Superior Court 16 of Guam and representatives from the Attorney General's Office, 17 the Public Defender Service Corporation, the Guam Bar 18 Association, the Micronesia Chapter of the Society of Professional 19 Journalists and any other affected party. The task force shall 20 determine the feasibility of allowing still cameras and broadcast 21 equipment into criminal and civil proceedings in the Superior 22 Court of Guam, and shall develop rules and regulations for a one 23 (1) year experiment with such equipment in the courtrooms and the evaluation of the results of that experiment. The rules and 24

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1 2 regulations shall *not* permit still cameras and broadcasting equipment in juvenile, divorce or other family court proceedings.

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(b) The task force shall submit its recommendations and rules and regulations for such an experiment to the Administrator within six (6) months of the effective date of this Act, and the Administrator shall immediately submit the recommendations and rules and regulations to *I Liheslaturan Guåhan* for its approval.

8 Section 4. Severability. *If* any provision of this Act or its 9 application to any person or circumstance is found to be invalid or contrary to 10 law, such invalidity shall *not* affect other provisions or applications of this 11 Law which can be given effect without the invalid provisions or application, 12 and to this end the provisions of this Act are severable.

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MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN

TWENTY-FIFTH GUAM LEGISLATURE 155 Hesler Street, Hagåtila, Guam 96910

June 18, 1999

The Honorable Carl T.C. Gutierrez I Maga'lahen Guåhan Ufisinan I Maga'lahi Hagåtña, Guam 96910

Dear Maga'lahi Gutierrez:

Transmitted herewith are Bill Nos. 129(COR), 210(LS) and 238(COR) and Substitute Bill Nos. 186(COR), 191(COR) and 225(COR) which were passed by *I Mina'Bente Singko Na Liheslaturan Guåhan* on June 17, 1999.

Sincerely,

JOANNE M.S. BROWN Senator and Legislative Secretary

Enclosure (6)

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUAHAN

This is to certify that Substitute Bill No. 186 (COR), AN ACT TO REPEAL AND REENACT §1.23 OF CHAPTER 1 OF TITLE 8 OF THE GUAM CODE ANNOTATED, RELATIVE TO MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE," was on the 17th day of June, 1999, duly and regularly passed.

TONIO R. UNPINGCO Speaker Attested IØÁNNE M.Ś. BRÓWN Senator and Legislative Secretary This Act was received by I Maga'lahen Guahan this 18 th day of ______, 1999, at 5:50 o'clock P.M. Assistant Staff Officer Maga'lahi's Office

APPROVED:

CARL T. C. GUTIERREZ I Maga'lahen Guahan

Date: _____

Public Law No.

Section 1. Legislative Findings and Intent. I Liheslaturan 1 Guåhan finds that a Guam law dating back to the 1960s prohibits the 2 media from bringing judicial proceedings to the general public through 3 cameras and radio equipment. While such law made sense when it was 4 written, because of noisy cameras and other equipment, new silent 5 technology permits cameras and audio equipment to be brought into 6 the courtroom with minimal intrusion. Forty-eight (48) out of fifty (50) 7 states have changed their laws to allow cameras and audio equipment 8 in courtrooms, some of them through ongoing experiments, and all with 9 10 guidelines that protect the rights of defendants and witnesses.

11 The vast majority of states set restrictions on the broadcast and proceedings, 12 publication of court including limitations on photographing minors, victims of sex crimes, undercover agents and the 13 Those states often also require silent-shutter still photograph 14 jury. 15 cameras, and single video cameras that are shared by multiple 16 After carefully monitoring the results of broadcast stations. 17 experiments allowing such equipment in courtrooms, the states have found very minimal intrusion in the courtrooms and no violation of 18 19 defendants' right to a fair trial.

I Liheslaturan Guåhan further finds that such an experiment would be beneficial to Guam's citizens, bringing the mass citizenry into the judicial system, while protecting the rights of defendants and victims. Open courtrooms bring needed accountability to the judicial system, while at the same time making the court system less intimidating to the average citizen.

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regulations shall *not* permit still cameras and broadcasting equipment in juvenile, divorce or other family court proceedings.

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(b) The task force shall submit its recommendations and rules and regulations for such an experiment to the Administrator within six (6) months of the effective date of this Act, and the Administrator shall immediately submit the recommendations and rules and regulations to *I Liheslaturan Guåhan* for its approval.

8 Section 4. Severability. *If* any provision of this Act or its 9 application to any person or circumstance is found to be invalid or contrary to 10 law, such invalidity shall *not* affect other provisions or applications of this 11 Law which can be given effect without the invalid provisions or application, 12 and to this end the provisions of this Act are severable.

I MINA' BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

Date: <u>6/17/99</u>

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VOTING SHEET

SBIII No. 186(COR)

Resolution No. _____ Question: _____

NAME	YEAS	NAYS	NOT VOTING/ ABSTAINED	OUT DURING ROLL CALL	ABSENT ROLL CALL
AGUON, Frank B., Jr.					V
BERMUDES, Eulogio C.					
BLAZ, Anthony C.	V				
BROWN , Joanne M.S.	V				
CALVO, Eduardo B.	~				
CAMACHO, Marcel G.	~				
FORBES, Mark	V				
KASPERBAUER, Lawrence F.	\checkmark				
LAMORENA, Alberto C., V					
LEON GUERRERO, Carlotta A.					
MOYLAN, Kaleo Scott	u				
PANGELINAN, Vicente C.	\checkmark		· · · · · · · · · · · · · · · · · · ·		
SALAS, John C.	V				
SANCHEZ, Simon A., II	\checkmark				
UNPINGCO, Antonio R.	\checkmark				

TOTAL

14 0 0 0

CERTIFIED TRUE AND CORRECT:

Clerk of the Legislature

* 3 Passes = No vote EA = Excused Absence



MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN TWENTY-FIFTH GUAM LEGISLATURE 155 Hesler Street, Hagåtña, Guam 96910

June 11, 1999 (DATE)

Memorandum

To: Senator MARK FORBES

From: Clerk of the Legislature

Subject: Report on Bill No. 186 (COR)

Pursuant to §7.04 of Rule VII of the 25th Standing Rules, transmitted herewith is a copy of the Committee Report on Bill No.<u>186 (COR)</u>, for which you are the prime sponsor.

Should you have any questions or need further information, please call the undersigned at 472-3464/5.

Attachment

FILE



COMMITTEE ON JUDICIARY, PUBLIC SAFETY, CONSUMER PROTECTION, AND HUMAN RESOURCES DEVELOPMENT I MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN

JOHN CAMACHO SALAS, CHAIRMAN

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10 June 14, 1999

The Honorable Antonio R. Unpingco Speaker Mina' Bente Singko na Liheslaturan Guahan 155 Hesler Street Hagatna, Guam 96910

Dear Mr. Speaker:

The Committee on Judiciary, Public Safety, Consumer Protection & Human Resources Development to which was referred Bill No. 186, has had the same under consideration and now wishes to report back the same with the recommendation **TO DO PASS**, as substituted.

The Committee votes are as follows:

To Do Pass	4_
Not To Pass	0
Abstain	0
Other (Off-Island)	1

A copy of the Committee's report and other pertinent documents are attached for your reference and information.

Sincerely, Senator John Camacho Salas Chairman



SENATOR JOHN CAMACHO SALAS CHAIRMAN

COMMITTEE ON JUDICIARY, PUBLIC SAFETY, CONSUMER PROTECTION AND HUMAN RESOURCES DEVELOPMENT

VOTING SHEET

BILL NUMBER 186

TITLE AN ACT MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE

	TO DO PASS	NOT TO PASS	ABSTAIN	INACTIVE FILE
John Camacho Salas, Chairman				
Kaleo S. Moylan, Vice-Chairman				
Frank B. Aguon, Jr., Member				
Joanne M.S. Brown, Member				
Mark Forbes, Member				
Alberto & Lamorena V, Member				
Carlotta A. Leon Guerrero, Member				

Antonio R. Unpingco, Ex-Officio

Bill 186: An act mandating the Superior Court of Guam to admit cameras and audio equipment in courtrooms, bringing the Judicial system to the public at large. Senator M. Forbes.

I. ATTENDANCE

- Senator John C. Salas, Chairman
- Senator Kaleo S. Moylan, Co-Chairmain
- Senator Lawrence F. Kasperbauer
- Senator Vicente C. Pangelinan

II. MAIN SPONSORS

Senator Mark Forbes

III. SYNOPSIS

Bill 186 proposes to allow media to bring in cameras and audio equipment into the Superior Court. The bill's author states that 48 states currently allow cameras and audio equipment in courtrooms, with restrictions, to bring court proceedings to the general public.

IV. TESTIMONY

Gerry Lyons, News Director of HIT Radio 100 and resident of Sinajana, provided testimony in favor of Bill 186. He read from his written testimony (attached).

Chairman Salas asked if there other types of privacy issues that would surface by allowing cameras into the courtroom such as libel for testimony given about someone in a public forum. Mr. Lyons noted that people are protected by that now. Anything said in open court can be quoted under protection from libel. That does not mean someone intentionally making libelous statements is protected. Perjury laws would then come into play. Chairman Salas noted that there is a case before the Supreme Court regarding the Legislature and freedom of speech and debate. Depending upon the ruling of the court, the Legislature may be muzzled from practicing that freedom. Mr. Lyons noted that the press must practice this everyday. Reporters must take notes at hearings and risk libel on what they report. Chairman Salas asked Mr. Lyons if he felt there was a difference between rendering a story versus recording a story on film or audio tape. Mr. Lyons responded that there is no difference because a story that is accurately rendered, whether it is in the newspaper, radio or television, is taken as the truth. He noted that there is no difference. There is, however, a strong psychological impact of showing trials on television.

Chairman Salas noted that the Committee was one of three sponsors of a study on public trust and confidence in the Judiciary. The study found that the courts enjoy a high level of trust, while the Legislature and Executive Branch enjoy much less public trust and confidence. The conclusion reached is that the level of trust in the courts may have been due to the general public not knowing what is going on behind closed doors. This is very different compared to the Legislature and Executive Branch where information is always available and people can form opinions.

Mr. Lyons expressed his belief that the public ought to know what is going on so that they can make an informed opinion and understand the situation. This goes beyond the shock value of televising a proceeding. People can always turn the channel or turn off the television. It is important that people know how the system works so they can give informed input.

Senator Pangelinan noted that the bill only provides that the court may allow the media into the courtroom. He asked if that is the system now in place. Mr. Lyons noted that

currently, media would have to get the judge's approval, a petition from media's lawyer and an agreement by the trial participant. Then, the judge would have final say whether the media is allowed in. Senator Pangelinan noted that the bill says the judge still makes the final decision. Mr. Lyons noted that he understood the bill to say that the Presiding Judge would make the final determination whereas currently, each individual judge must give approval. He did note that if the bill does not mandate allowing cameras into the courtroom, the bill should be revised to include that provision.

Vice Chairman Moylan agreed with Senator Pangelinan's assessment that the bill does not substantially change the current procedure to bring cameras into the courtroom and suggested that the Committee rework the language in the bill to mandate that the court allow the media to bring in visual and audio recording equipment.

Ms. Jane Flores, Treasurer and Past President of the Micronesia Chapter of the Society of Professional Journalists, testified in support of Bill 186. She noted that most journalists understand the restrictions imposed by the courts to protect certain defendants, witnesses and jurors. She further noted that the Superior Court is nicely setup to film a hearing discreetly. She felt that bringing in media not only opens up the courtroom for the general public, but will have a tendency to expedite court proceedings as attorneys would be less apt to come unprepared or ask the same question several times. She also noted that as a society, we open up Legislative and Administrative proceedings to public scrutiny. She felt that judicial proceedings should also be open to such scrutiny.

Chairman Salas asked Ms Flores if she anticipates a cultural backlash because families may be appalled to have their members on television. Ms. Flores noted that this may initially be an issue, but that it would be a temporary concern. Further, this would be a deterrent to committing crime, knowing your face would be all over the media.

Ms. Flores also noted that she would support a change to the bill to mandate that media be allowed into the Superior Court once she was made aware the bill still allows a judge to decide if media is allowed.

V. COMMITTEE FINDINGS & RECOMMENDATION

The Committee recommends that the bill be amended to mandate the Superior Court to allow the media to bring in electronic recording equipment into the courtroom for a 1 year experiment. Therefore, the Committee recommends **TO DO PASS Bill 186, as substituted**.

MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN 1999 (FIRST) Regular Session

Bill No. <u>186</u> (<u>COR</u>) As Substituted by the Committee on Judiciary, Public Safety, Consumer Protection and Human Resources Development

Introduced by:

Mark Forbes

AN ACT MANDATING THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE.

BE IT ENACTED BY THE PEOPLE OF GUAM:

2 Liheslaturan **Section 1.** Legislative Findings and Intent. I 3 *Guahan* finds that a Guam law dating back to the 1960s prohibits the 4 media from bringing judicial proceedings to the general public 5 through cameras and radio equipment. While such law made sense 6 when it was written because of noisy cameras and other equipment, 7 new silent technology permits cameras and audio equipment to be 8 brought into the courtroom with minimal intrusion. Forty-eight out 9 of 50 states have changed their laws to allow cameras and audio 10 equipment in courtrooms, some of them through ongoing 11 experiments, and all with guidelines that protect the rights of 12 defendants and witnesses. The vast majority of states set 13 restrictions on the broadcast and publication of court proceedings, including limitations on photographing minors, victims of sex 14 crimes, undercover agents, and the jury. Those states often also 15 require silent-shutter still photograph cameras and single video 16

Defender Service Corporation, the Guam Bar Association, the 1 Micronesia Chapter of the Society of Professional Journalists ad any 2 other affected party. The task force shall determine the feasibility of 3 4 allowing still cameras and broadcast equipment into criminal and 5 civil proceedings in the Superior Court of Guam, and shall develop 6 rules and regulations for a one-year experiment with such 7 equipment in the courtrooms and the evaluation of the results of that 8 experiment.

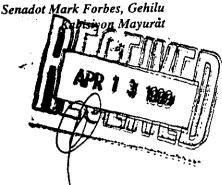
9 (b) The task force shall submit its recommendations and 10 rules and regulations for such an experiment to the Administrator 11 within six (6) months of the effective date of this Act, and the 12 Administrator shall immediately submit the recommendations and 13 rules and regulations to *I Liheslaturan Guahan* for its approval.

14 Section 4. Severability. If any provision of this Act or its 15 application to any person or circumstance is found to be invalid or contrary 16 to law, such invalidity shall not affect other provisions or applications of 17 this Law which can be given effect without the invalid provisions or 18 application, and to this end the provisions of this Act are severable.



MINA' BENTE SINGKO NA LIHESLATURAN GUÅHAN

Kumitean Areklamento, Refotman Gubetnamento Siha, Inetnon di Nuebu, yan Asunton Fidirat



APR 1 3 1999

MEMORANDUM

TO:	Chairman
	Committee on Judiciary, Public Safety, Consumer Protection
	and Human Resources Development
	\checkmark
FROM:	Chairman y
	Committee on Rules, Government Reform, Reorganization
	and Federal Affairs

SUBJECT: Principal Referral – Bill No. 186

The above bill is referred to your Committee as the Principal Committee. In accordance with Section 6.04.05. of the Standing Rules, your Committee "shall be the Committee to perform the public hearing and have the authority to amend or substitute the bill, as well as report the bill out to the Body." It is recommended that you schedule a public hearing at your earliest convenience.

Thank you for your attention to this matter.

MARK FORBES

Attachment

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

Bill No. <u>/86</u> (COR)

Introduced by:

Mark Forbes

AN ACT TO ALLOW THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE.

1 BE IT ENACTED BY THE PEOPLE OF GUAM:

2 Section 1. Legislative Findings and Intent. I Liheslaturan Guåhan finds that a Guam law dating back to the 1960s prohibits the media from 3 bringing judicial proceedings to the general public through cameras and radio 4 5 equipment. While such a law made sense when it was written because of noisy cameras and other equipment, new silent technology permits cameras 6 and audio equipment to be brought into the courtroom with minimal 7 intrusion. Forty-eight out of the 50 states have changed their laws to allow 8 9 cameras and audio equipment in courtrooms, some of them through ongoing experiments, and all with guidelines that protect the rights of defendants and 10 11 witnesses.

The vast majority of states set restrictions on the broadcast and 1 publication of court proceedings, including limitations on photographing 2 minors, victims of sex crimes, undercover agents, and the jury. Those states 3 often also require silent-shutter still photograph cameras and single video 4 cameras that are shared by multiple broadcast stations. After carefully 5 monitoring the results of experiments allowing such equipment in 6 courtrooms, the states have found very minimal intrusion in the courtrooms 7 8 and no violation of defendants' right to a fair trial.

9 *I Liheslaturan Guåhan* further finds that such an experiment would be 10 beneficial to Guam's citizens, bringing the mass citizenry into the judicial 11 system while protecting the rights of defendants and victims. Open 12 courtrooms bring needed accountability to the judicial system, while at the 13 same time making the court system less intimidating to the average citizen.

14 Therefore, *I Liheslaturan Guåhan* intends to remove the prohibition of 15 cameras and audio equipment from the courtrooms and set up a public-16 private task force to set up guidelines for a one-year experiment with such 17 equipment in the courtrooms.

18 Section 2. Section 1.23, Chapter 1, Title 8 of the Guam Code Annotated
19 is repealed and re-enacted to read:

20

"§1.23. Photographs, Broadcasting in Courtroom Permitted.

The taking of photographs in the courtroom during the progress of judicial proceedings or radio or television broadcasting of judicial proceedings from the courtroom may be permitted by the court, subject to restrictions in rules and regulations promulgated by the court."

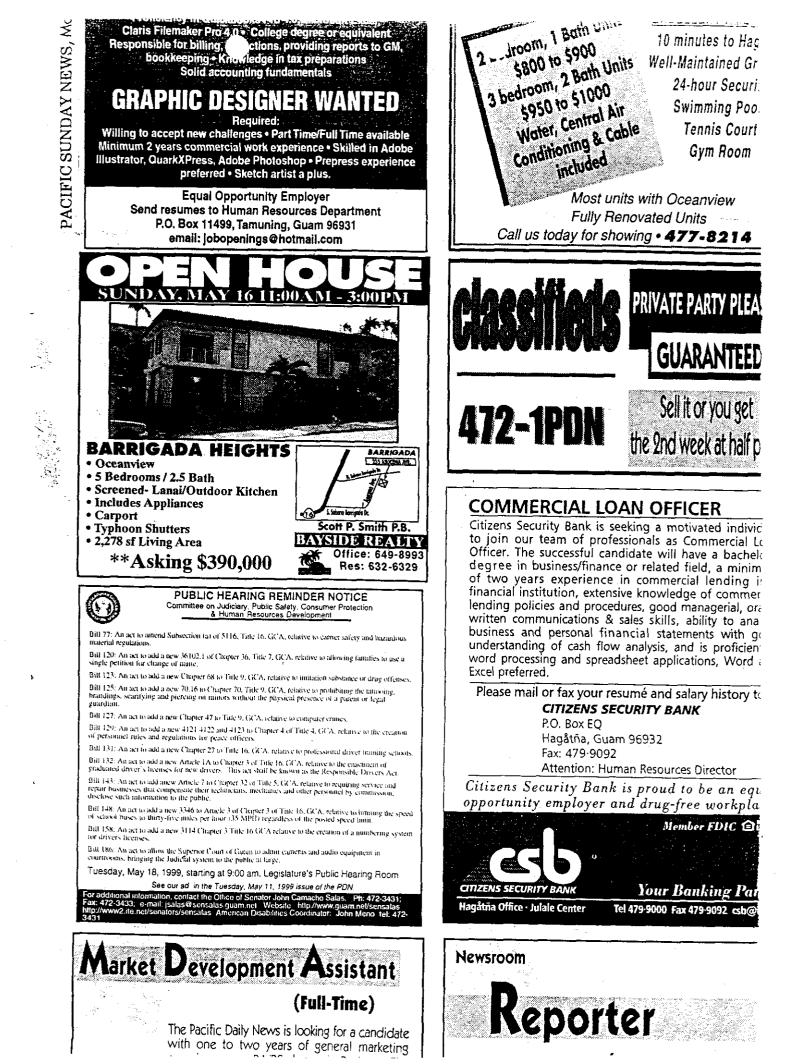
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The Administrator of the Superior 1 Section 3. Task Force. (a) 2 Court of Guam (the "Administrator") shall create a task force that shall consist of a representative from the Superior Court and representatives from 3 the Attorney General's office, the Public Defender Service Corporation, the 4 5 Guam Bar Association, the Micronesia Chapter of the Society of Professional 6 Journalists and any other affected party. The task force shall determine the 7 feasibility of allowing still cameras and broadcast equipment into criminal 8 and civil proceedings in the Superior Court of Guam, and shall develop rules 9 and regulations for a one-year experiment with such equipment in the 10 courtrooms and the evaluation of the results of that experiment.

11 (b) The task force shall submit its recommendations and rules and 12 regulations for such an experiment to the Administrator within six (6) months 13 of the effective date of this Act, and the Administrator shall immediately 14 submit the recommendations and rules and regulations to the Legislature for 15 its approval.

16 Section 4. Severability. If any provision of this Act or its application to 17 any person or circumstance is found to be invalid or contrary to law, such 18 invalidity shall not affect other provisions or applications of this Act which 19 can be given effect without the invalid provisions or application, and to this 20 end the provisions of this Act are severable.

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COMMITTEE ON JUDICIARY, PUBLIC SAFETY, CONSUMER PROTECTION, AND HUMAN RESOURCES DEVELOPMENT I MINA'BENTE SINGKO NA LIHESLATURAN GUÅHAN

JOHN CAMACHO SALAS, CHAIRMAN

PUBLIC HEARING AGENDA LEGISLATURE'S PUBLIC HEARING ROOM

Tuesday, May 18, 1999, 7:00 p.m.

Bill 77: An act to amend Subsection (a) of §5116, Title 16, Guam Code Annotated relative to carrier safety and hazardous material regulations. *Senator C. Leon Guerrero*

Bill 120: An act to add a new §36102.1 of Chapter 36, Title 7, Guam Code Annotated, relative to allowing families to use a single petition for change of name. *Senator L. Kasperbauer*

Bill 123: An act to add a new Chapter 68 to Title 9, Guam Code Annotated, relative to imitation substance or drug offenses. *Senator L. Kasperbauer*

Bill 125: An act to add a new §70.16 to Chapter 70, Title 9, Guam Code Annotated, relative to prohibiting the tattooing, brandings, scarifying and piercing on minors without the physical presence of a parent or legal guardian. *Senator L. Kasperbauer*

Bill 127: An act to add a new Chapter 47 to Title 9, Guam Code Annotated, relative to computer crimes. *Senator L. Kasperbauer*

Bill 129: An act to add a new §§4121 4122 and 4123 to Chapter 4 of Title 4, Guam Code Annotated, relative to the creation of personnel rules and regulations for peace officers. *Senator L. Kasperbauer*

Bill 131: An act to add a new Chapter 27 to Title 16, Guam Code Annotated, relative to professional driver training schools. *Senator L. Kasperbauer*

Bill 132: An act to add a new Article 1A to Chapter 3 of Title 16, Guam Code Annotated, relative to the enactment of graduated driver's licenses for new drivers. This act shall be known as the Responsible Drivers Act. *Senator L. Kasperbauer*

Bill 143: An act to add anew Article 7 to Chapter 32 of Title 5, Guam Code Annotated, relative to requiring service and repair businesses that compensate their technicians, mechanics and other personnel by commission, disclose such information to the public. *Senator L. Kasperbauer*

Bill 148: An act to add a new §3346 to Article 3 of Chapter 3 of Title 16, Guam Code Annotated, relative to limiting the speed of school buses to thirty-five miles per hour (35 MPH) regardless of the posted speed limit. *Senator L. Kasperbauer*

Bill 158: An act to add a new §3114 Chapter 3 Title 16 Guam Code Annotated relative to the creation of a numbering system for drivers licenses. *Speaker A. Unpingco*

Bill 186: An act to allow the Superior Court of Guam to admit cameras and audio equipment in courtrooms, bringing the Judicial system to the public at large. *Senator M. Forbes*

JOHN CAMACIO SALAS OF JOHN CAMACIO SALAS OF JOHN CAMARAN

COMMITTEE ON JUDICIARY, PUBLIC SAFETY, CONSUMER PROTECTION AND HUMAN RESOURCES DEVELOPMENT



Mina'Sente Singko na Liheslaturan Guahan

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TESTIMONY SIGN IN SHEET

Tuesday, May 18, 1999

Bill Number 186

EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE

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KUAM Testimony on Bill 186

To the Chairman of the Committee on Judiciary:

Although KUAM was not invited to submit testimony on Bill 186, We feel as the only television news organization on Guam that it is our responsibility to come forward and provide written testimony on behalf of this legislation that would allow the public inspection of court proceedings.

KUAM is in full support of the intention of this legislation that would allow cameras as well as audio equipment in the courtrooms.

Currently, cameras are allowed in the courtrooms via the court's adoption of the Model Code of Professional Conduct.⁽²⁾ Bill 186 would statutorily solidify our authorization to enter the courts without intimidation. It is our responsibility to hold each branch of government accountable. This legislation would effectively allow our news organization to provide a more in-depth portrayal of cases that go before the judiciary.

This is the second attempt by the legislature to push through legislation with the same intent to allow cameras in the courtroom. It was former Senator Martha Ruth, a former journalist, who tried to push through legislation that would remove this restriction. The legislation failed.

KUAM looks forward to the passage of Bill 186.

Thank You,

Sabrina Salas News Director, KUAM

Gerry Lyons P.O. Box 10246 Sinajana, Guam 96926 May 18th, 1999

The Honorable Senator John Camacho Salas Chair of the Committee on Judiciary I Mina'Bente Singko na Liheslaturan Guahan Hagatna, Guam

Dear Chairman Salas,

I thank you for the opportunity to testify in favor of Bill 186; an act to allow The Superior Court of Guam to admit cameras and audio equipment in courtrooms, bringing the judicial system to the public at large.

As an Assistant Producer for KITV 4 News in Honolulu Hawaii from 1983 until 1986, I had as one of my duties the task of coordinating cameras in court with the other tv news departments on the island of Oahu.

My company KITV took turns with KGMB and KHON in providing the camera, videotape recorder and camera technician to be available for court proceedings of all kinds. We shared the cost, the equipment and the stories collected in a 'pool' arrangement, which caused a maximum of convenience for all of us and a minimum of inconvenience to the court system.

The camera was placed in a side room to the actual courtroom out of view to the public...and special audio cables led from the court recording system into our multiple lead box which allowed TV News crews to plug into a master box, tape as long as they wanted to, and leave when they had enough dubbed material. The process did not disturb the proceedings. In evaluating the system after about a year...there were some interesting findings. In most cases, judges were more attentive, lawyers less flamboyant, and witnesses more precise about their actions and words, because they knew the public was watching them and listening to them and was more attentive than ever to their actions. The 'playing to the camera' which was feared by some critics of the experiment did occur in some cases but not in all, and certainly not to the degree expected.

It is also easy to arrange rules, which disallow the taping of minors' faces in court, or the faces of victims of sexual assault in court, and my former company,KITV, and the other companies at that time cooperated fully with the process. The purpose is to inform, not dramatize.

Guam Cable TV also worked with Superior Court on a few occasions with cameras in court recording the proceedings. A few examples are: proceedings involving the Route 3A closure, the appeal lawsuit of the firing of former Director of Education Gloria Nelson and Deputy Director Ione Wolf, and court hearings on the Chamorro Land Trust Act.

To my recollection, the proceedings went smoothly and there were no complaints about the recording of the court actions by any of the attorneys or people involved in the proceedings.

Thank you for the chance to testify Mister Chairman.

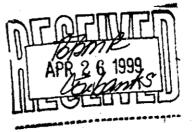
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COMMITTEE ON JUDICIARY, PUBLIC SAFETY,-CONSUMER PROTECTION, AND HUMAN RESOURCES DEVELOPMENT I MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN

JOHN CAMACHO SALAS, CHAIRMAN

April 26, 1999



MEMORANDUM

To: Director, Bureau of Budget & Management Research

From: Senator John Camacho Salas

Subject: Request for Fiscal Note

Please find attached Committee Bills 7, 26,77,120, 123, 125, 127, 129, 131, 132, 143, 148, 150, 158, 166, 174, 184, and 186 for which I respectfully request issuance of Fiscal Notes.

Your issuance of this fiscal note will be greatly appreciated. Thank you for your very kind assistance.

John Camacho Salas

Attachments

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BUREAU OF BUDGET & MANAGEMENT RESEARCH

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> JOSEPH E. RIVERA DELECTOR

GOVERNOR MADELEINE Z. BORDALLO LT. GOVERNOR

CARL T.C. GUTTERREZ

MAY 1 2 1999

FRANCES J. BALAJADIA

The Bureau requests that Bill No(s). <u>186 (COR)</u> be granted a waiver pursuant to Public Law 12-229 for the following reason(s):

Bill No. <u>186</u> proposes to repeal and reenact Section 1.23 of Chapter 1 of Title 8 of the Guam Code Annotated (GCA) to allow the Superior Court of Guam to admit cameras and audio equipment into courtrooms in an attempt at "brining the judicial system to the public at large." In so far as the creation of a task force as outlined in Section 3 involves in-kind services, the proposed legislation is administrative in nature and will not pose a fiscal impact to the government of Guam.

osenh E. Rivera ting Director, BBMR



APR 0 8 1999

MINA'BENTE SINGKO NA LIHESLATURAN GUAHAN 1999 (FIRST) Regular Session

Bill No. /6/ (COR)

Mark Forbes

Introduced by:

AN ACT TO ALLOW THE SUPERIOR COURT OF GUAM TO ADMIT CAMERAS AND AUDIO EQUIPMENT IN COURTROOMS, BRINGING THE JUDICIAL SYSTEM TO THE PUBLIC AT LARGE.

1 BE IT ENACTED BY THE PEOPLE OF GUAM:

2 Section 1. Legislative Findings and Intent. I Liheslaturan Guåhan 3 finds that a Guam law dating back to the 1960s prohibits the media from 4 bringing judicial proceedings to the general public through cameras and radio 5 equipment. While such a law made sense when it was written because of noisy cameras and other equipment, new silent technology permits cameras 6 7 and audio equipment to be brought into the courtroom with minimal intrusion. Forty-eight out of the 50 states have changed their laws to allow 8 9 cameras and audio equipment in courtrooms, some of them through ongoing 10 experiments, and all with guidelines that protect the rights of defendants and 11 witnesses.

The Administrator of the Superior 1 Section 3. Task Force. (a) Court of Guam (the "Administrator") shall create a task force that shall 2 3 consist of a representative from the Superior Court and representatives from the Attorney General's office, the Public Defender Service Corporation, the 4 Guam Bar Association, the Micronesia Chapter of the Society of Professional 5 Journalists and any other affected party. The task force shall determine the 6 feasibility of allowing still cameras and broadcast equipment into criminal 7 and civil proceedings in the Superior Court of Guam, and shall develop rules 8 and regulations for a one-year experiment with such equipment in the 9 courtrooms and the evaluation of the results of that experiment. 10

11 (b) The task force shall submit its recommendations and rules and 12 regulations for such an experiment to the Administrator within six (6) months 13 of the effective date of this Act, and the Administrator shall immediately 14 submit the recommendations and rules and regulations to the Legislature for 15 its approval.

16 Section 4. Severability. If any provision of this Act or its application to 17 any person or circumstance is found to be invalid or contrary to law, such 18 invalidity shall not affect other provisions or applications of this Act which 19 can be given effect without the invalid provisions or application, and to this 20 end the provisions of this Act are severable.